



# Cass County MO

## Community Health Needs Assessment

**Prepared on behalf of ConnectCASS**



**December 2013**

**VWV Research & Development INC.**  
**Olathe, KS**

# Community Health Needs Assessment

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# **I. Executive Summary**

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**[VVV Research & Development INC]**

## I. Executive Summary

The following Community Health Needs Assessment (CHNA) report has been prepared for **ConnectCASS**, a 501(c) 3 organization dedicated to provide leadership to enhance the whole health of every person in Cass County Missouri. This report has been prepared to meet CHNA Federal regulations for both *Cass Regional Medical Center and Cass County Health Department (MO)* and was contracted by ConnectCass.

Creating healthy communities requires a high level of mutual understanding and collaboration with community individuals and partner groups. The development of this assessment brings together community health leaders and providers, along with local residents, to research, prioritize county health needs and to document community health delivery successes. This health assessment will serve as the foundation for community health improvement efforts for the next three years. The Patient Protection and Affordable Care Act (ACA) require non-profit hospitals to conduct a CHNA every three years and adopt an implementation strategy to meet the needs identified by the CHNA.

Year 2013 CHNA brings together a variety of health status information. This assessment was coordinated and produced by VVV Research & Development INC. from Olathe, Kansas under the direction of Vince Vandelaar, MBA. Important CHNA benefits for the sponsoring local hospital and health department, as well as for the community, are as follows: 1) Increases knowledge of community health needs and resources, 2) Creates a common understanding of the priorities of the community's health needs, 3) Enhances relationships and mutual understanding between and among stakeholders, 4) Provides a basis upon which community stakeholders can make decisions about how they can contribute to improving the health of the community, 5) Provides rationale for current and potential funders to support efforts to improve the health of the community, 6) Creates opportunities for collaboration in delivery of services to the community and 7) Provides guidance to the hospital and local health department for how they can align their services and community benefit programs to best meet needs.

### Town Hall Community Health Strengths Cited – Cass County Missouri

<b>Cass County, MO - Community Health "Strengths" Summary</b>			
<b>#</b>	<b>Topic</b>	<b>#</b>	<b>Topic</b>
<b>1</b>	<b>Access to services and providers.</b>	<b>6</b>	<b>Private funding for health care initiatives</b>
<b>2</b>	<b>Good Pharmacies, Rural clinics, Dentists, Chiropractors &amp; Optical Care</b>	<b>7</b>	<b>Quality health care providers</b>
<b>3</b>	<b>Great Highway access - Interstate 71</b>	<b>8</b>	<b>Strong education/schools- embrace health</b>
<b>4</b>	<b>Improving health care facilities (new)</b>	<b>9</b>	<b>Strong hospitals and health department working relations</b>
<b>5</b>	<b>People in Cass Co are involved in health care and want to see changes</b>	<b>10</b>	<b>Surrounding county health partnerships ie Jackson MO &amp; Johnson KS</b>

**CHNA “Health Priorities” Cited – Cass County MO:**

Below is a summary table of Town Hall roundtable views of local health needs. Each Town Hall participant picked their top 4 areas of interest.

<b>Cass County MO</b>				
<b>Town Hall Community Health Needs Priorities (36 Attendees)</b>				
<b>#</b>	<b>NEEDS (TOPICS)</b>	<b>Votes</b>	<b>%</b>	<b>Accum</b>
<b>Total Town Votes</b>		<b>131</b>	<b>100%</b>	
<b>1</b>	<b>Lack of mental health providers &amp; placement of patients</b>	<b>28</b>	<b>21.4%</b>	<b>21.4%</b>
<b>2</b>	<b>Obesity Rates - Need for Nutrition &amp; Fitness</b>	<b>20</b>	<b>15.3%</b>	<b>36.6%</b>
<b>3</b>	<b>Transportation for health care</b>	<b>17</b>	<b>13.0%</b>	<b>49.6%</b>
<b>4</b>	<b>Drug Prevention resources</b>	<b>15</b>	<b>11.5%</b>	<b>61.1%</b>
<b>5</b>	<b>Access for dental treatment for uninsured/Medicaid</b>	<b>13</b>	<b>9.9%</b>	<b>71.0%</b>
<b>6</b>	<b>Limited local Health Department funding</b>	<b>7</b>	<b>5.3%</b>	<b>76.3%</b>
<b>7</b>	<b>Desire for Urgent Care</b>	<b>6</b>	<b>4.6%</b>	<b>80.9%</b>
Note:	Other items receiving votes: expand rural Cass County ambulance services (SW / Eastern / Western communities), provide assisted living options rural Cass, expand prenatal wellness, increase senior communications of health offerings, recruit additional physicians (within 20 mins of home) ie Pediatrics, OBGYN, Pulmonary, Neurology, Endocrinology & Geri and accomodate large patients using ambulance services			

**Key Community Health Needs Assessment Conclusions (Secondary Research)**

- MO HEALTH RANKINGS: According to the 2013 RWJ County Health Rankings study, Cass County’s highest State of Missouri ranking (of 115 counties) was in Health Outcomes (14<sup>th</sup>). The lowest ranking was in Health Behaviors (55<sup>th</sup>).
- TAB 1: Cass County’s population has grown slightly for the last three years slightly declining by .9% (Years 2010-2012). The median household income is \$60,807, which is higher than the state (\$47,202) and almost double other rural county norms (\$36,366).
- TAB 2: Cass County has an unemployment rate of 8.6%, on par with the state and rural county norms. The number of children living below the poverty level is much lower than the state (22%) and other rural counties (30.4%).
- TAB 3: Cass County has a higher number (91.9%) of high school graduates than rural county communities (81.3%) and a higher number of bachelor degrees versus rural (21.9% versus 12.94%, respectively) and slightly lower than the state (25.4%).

### **Continue Key CHNA Conclusions (Secondary Research)**

- TAB 4: Cass County's percentage of mothers who have prenatal care in the first trimester is lower than other rural counties (75.4% for Cass versus 80.9% for comparable counties.)
- TAB 5: Cass County has only 33.2 primary care providers per 100,000 people, compared to 51.7 for the state and 44.5 for comparable counties.
- TAB 6: The number of individuals treated for various behavioral disorders such as adjustment, mood, developmental and psychotic disorders fell slightly from 2011 to 2012 in Cass County. Treatment for anxiety and impulse control disorders rose slightly.
- TAB 7: Adult obesity in Cass County (33%) is slightly higher than the state average (31%) and comparable counties (31.5%). The physical inactivity rate (28%) and adults smoking rate (23%) about the same as both the state and comparable counties.
- TAB 8: Cass County has a lower rate of uninsured at 15.6% than the state norm of 19.3% and other rural counties at 20.1%
- TAB 9: Heart disease and cancer death rates in Cass County are lower than the state average, but chronic respiratory disease and Alzheimer's disease death rates are slightly higher.
- TAB 10: The mammography rate in Cass County is slightly higher than the state and comparable counties. The average number of poor mental and physical health days is lower than the state and comparable counties.

### **Key Community Health Needs Assessment Conclusions (Primary Research)**

- Cass County residents are very satisfied with community pharmacies, primary care doctors, inpatient / outpatient services, chiropractors and dentists. Areas with low community satisfaction were family planning services, mental health services, nursing homes, child care options and public health.
- Additional health education and/or attention in Cass County were as follows: 1) Obesity, 2) Nutrition, 3) Abuse, 4) Preventative Health, 5) Dementia, 6) Mental Illness and 7) Tobacco Use.
- Causes of diseases or disability cited as a major health problem in Cass County were: Obesity, Substance Abuse, Diabetes, Heart Disease and Mental Disorders.
- The overall quality of care delivery in Cass County is 82.2% (Very Good /Good) compared to a regional norm of 79.4%.

# **II. Methodology**

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**[VVV Research & Development INC]**

## II. Methodology

### a. CHNA Scope and Purpose

The new federal Patient Protection and Affordable Care Act requires that each registered 501(c)3 hospital conduct a Community Health Needs Assessment (CHNA) at least once every three years and adopt a strategy to meet community health needs. Any hospital who has filed a 990 is required to conduct a CHNA. IRS Notice 2011-52 was released in late fall of 2011 to give notice and request comments.

#### **JOB #1: Meet/Report IRS 990 Required Documentation**

1. a description of the community served by the facility and how the community was determined;
2. a description of the process and methods used to conduct the CHNA;
3. the identity of any and all organizations with which the organization collaborated and third parties that it engaged to assist with the CHNA;
4. a description of how the organization considered the input of persons representing the community (*e.g., through meetings, focus groups, interviews, etc.*), who those persons are, and their qualifications;
5. a prioritized description of all of the community needs identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and
6. a description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

Section 501(r) provides that a CHNA must take into account input from persons who represent the broad interests of the community served by the hospital facility, including individuals with special knowledge of or expertise in public health. Under the Notice, the persons consulted must also include: Government agencies with current information relevant to the health needs of the community and representatives or members in the community that are medically underserved, low-income, minority populations, and populations with chronic disease needs. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility's defined community (*e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc.*).

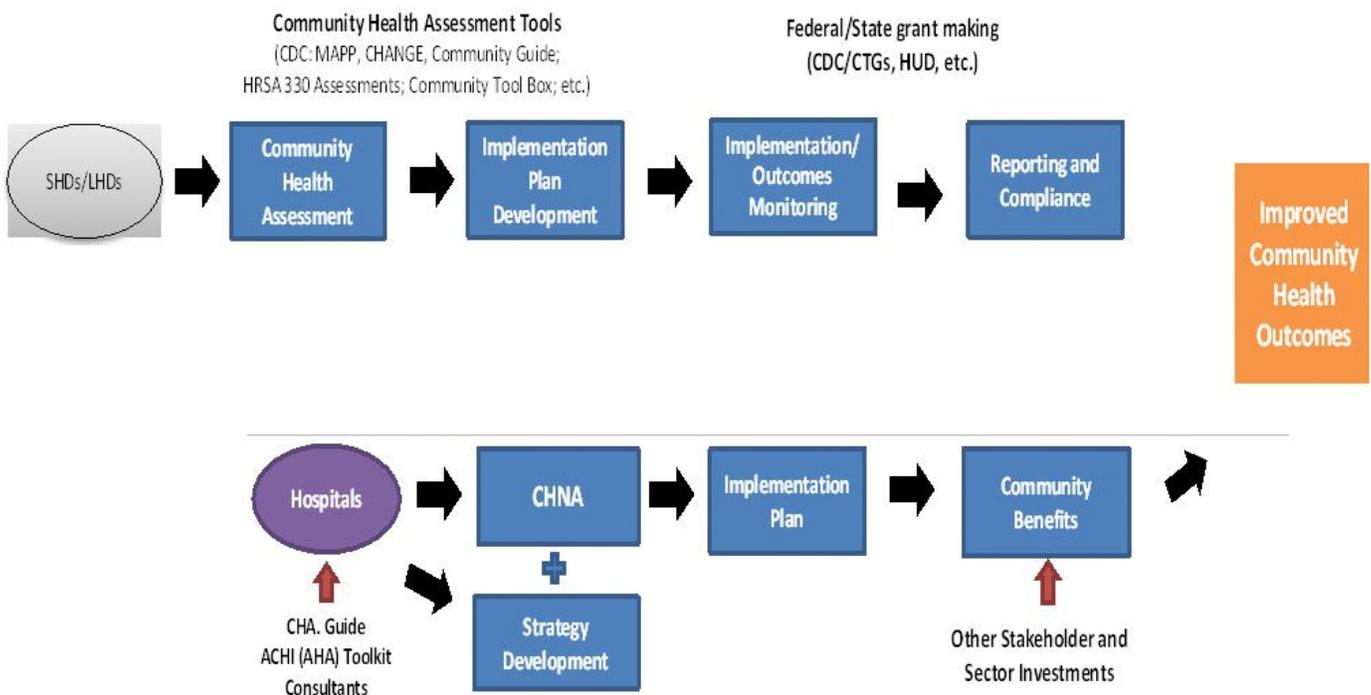
#### **JOB #2: Making a CHNA Widely Available to the Public**

The Notice provides that a CHNA will be considered to be "conducted" in the taxable year that the written report of the CHNA findings is made widely available to the public. The Notice also indicates that the IRS intends to pattern its rules for **making a CHNA "widely available to the public"** after the rules currently in effect for Form 990. Accordingly, an organization would make a **facility's written report** widely available by posting the final report on its website either in the form of (1) the report itself, in a readily accessible format, or (2) a link to another organization's website, along with instructions for accessing the report on that website. *The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.*

### **JOB #3: Adopt an Implementation Strategy by Hospital**

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. The Notice defines an “implementation strategy” as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need, or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it. A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Great emphasis has been given to work hand-in-hand with leaders from both hospitals and the local county health department. A common approach has been adopted to create the CHNA, leading to aligned implementation plans and community reporting.



## IRS Notice 2011-52 Overview

### Applicability of CHNA Requirements to “Hospital Organizations”

The CHNA requirements apply to “**hospital organizations**,” which are defined in Section 501(r) to include (1) organizations that operate one or more state-licensed hospital facilities, and (2) any other organization that the Treasury Secretary determines is providing hospital care as its principal function or basis for exemption.

Under Section 501(r), a hospital organization is required to conduct a CHNA for each of its hospital facilities once every three taxable years. ***The CHNA must take into account input from persons representing the community served by the hospital facility and must be made widely available to the public. The CHNA requirements are effective for taxable years beginning after March 23, 2012.*** As a result, a hospital organization with a June 30 fiscal year end must conduct an initial CHNA for each of its hospital facilities by June 30, 2013, either during the fiscal year ending June 30, 2013 or during either of the two previous fiscal years.

### Determining the Community Served

A CHNA must identify and assess the health needs of the **community served** by the hospital facility. Although the Notice suggests that geographic location should be the primary basis for defining the community served, it provides that the organization may also take into account the target populations served by the facility (e.g., children, women, or the aged) and/or the facility’s principal functions (e.g., specialty area or targeted disease). *A hospital organization, however, will not be permitted to define the community served in a way that would effectively circumvent the CHNA requirements (e.g., by excluding medically underserved populations, low-income persons, minority groups, or those with chronic disease needs).*

### Persons Representing the Community Served

Section 501(r) provides that a CHNA must take into account input from **persons who represent the broad interests of the community** served by the hospital facility, including individuals with special knowledge of or expertise in public health. Under the Notice, the persons consulted must also include: (1) government agencies with current information relevant to the health needs of the community and (2) representatives or members of medically underserved, low-income, and minority populations, and populations with chronic disease needs, in the community. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility’s defined community (e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc.).

**Required Documentation** The Notice provides that a hospital organization will be required to separately document the CHNA for each of its hospital facilities in a **written report** that includes the following information: 1) a description of the community served by the facility and how the community was determined; 2) a description of the process and methods used to conduct the CHNA; 3) the identity of any and all organizations with which the organization collaborated and third parties that it engaged to assist with the CHNA; 4) a description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications; 5) a prioritized description of all of the community needs identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and 6) a description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

## **Making a CHNA Widely Available to the Public**

The Notice provides that a CHNA will be considered to be “**conducted**” in the taxable year that the written report of the CHNA findings is made **widely available to the public**. The Notice also indicates that the IRS intends to pattern its rules for making a CHNA “widely available to the public” after the rules currently in effect for Forms 990. *Accordingly, an organization would make a facility’s written report widely available by posting on its website either (1) the report itself, in a readily accessible format, or (2) a link to another organization’s website, along with instructions for accessing the report on that website. The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.*

## **How and When to Adopt an Implementation Strategy**

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. **The Notice defines an “implementation strategy” as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need, or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it.** A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Under the Notice, an implementation strategy is considered to be “**adopted**” on the date the strategy is approved by the organization’s board of directors or by a committee of the board or other parties legally authorized by the board to act on its behalf. Further, the formal adoption of the implementation strategy must occur by the end of the same taxable year in which the written report of the CHNA findings was made available to the public. For hospital organizations with a June 30 fiscal year end, that effectively means that the organization must complete and appropriately post its first CHNA no later than its fiscal year ending June 30, 2013, and formally adopt a related implementation strategy by the end of the same tax year. *This final requirement may come as a surprise to many charitable hospitals, considering Section 501(r) contains no deadline for the adoption of the implementation strategy.*

## II. Methodology

### b. Collaborating CHNA Parties

Working together to improve community health takes collaboration. Listed below are in depth profiles of CHNA partners that collaborated to produce a comprehensive community health needs assessment for Cass County MO:

#### **Connect Cass**

ConnectCASS  
Post Office Box 984  
Harrisonville, Missouri 64701  
Chris Molendorp, Executive Director  
Connectcass.org

#### **One Voice. One Mission. *ConnectCASS*.**

**Who We Are:** Our mission is to provide leadership to enhance the whole health of every person in Cass County.

**Where We Started:** The Community Health Assessment Team (CHART) was a 501(c)(3) organization incepted in 1997. Seven boards of directors and members who represented multiple sectors within the County led CHART. CHART's accomplishments include:

- Abstinence education
- Suicide prevention program
- Initiatives to prevent child abuse and neglect
- Countywide resource directory
- 

*ConnectCASS* aims to build on CHART's successes by establishing partnerships to identify, address and meet the whole health needs of the community. To learn more about our vision and values, we invite you to spend a little time on the web site or download our brochure. If you have questions and would like to learn more about *ConnectCASS*.

**Our Vision:** Our vision is Cass County will be a safe and healthy place with a strong sense of community and support for every person's ability to prosper.

**Our Purpose:** To achieve our vision, we will provide the following services to Cass County focused on two core strategic priorities: Health Services Access and Safe and Healthy Communities.

- ***Be a central resource and relationship broker.*** ConnectCASS will be an organization that seeks to involve both usual and unusual voices, and will look for and make connections between individuals and organizations for the purpose of making Cass County safe and healthy.
- ***Provide education:*** ConnectCASS will provide education to the community about the importance of health and wellness and its impact on the county as a whole.
- ***Engage in systems change:*** ConnectCASS will engage in strategies that support long-term, systemic impact.
- ***Leverage funding:*** ConnectCASS will seek opportunities to coordinate collaborations and partnerships that maximize and ensure the most efficient use of resources for the improvement of health in the county.

## **Cass County Health Department**

300 S. Main Street

Harrisonville, Mo 64701

Office 816-380-8425

Fax 816-380-8450

Tiffany Klassen MHP, Health Director

[www.casscountyhealth.com](http://www.casscountyhealth.com)

### THE THREE CORE PUBLIC HEALTH FUNCTIONS

1. Assessment
  - % Monitor health status to identify community health problems
  - % Diagnose and investigate health problems and health hazards in the community
  - % Evaluate effectiveness, accessibility, and quality of personal and population-based health services
2. Policy Development
  - % Develop policies and plans that support individual and community health efforts
  - % Enforce laws and regulations that protect health and ensure safety.
  - % Research for new insights and innovative solutions to health problems
3. Assurance
  - % Link people to needed personal health services and assure the provision of health care when otherwise unavailable
  - % Assure a competent public health and personal health care workforce
  - % Inform, educate, and empower people about health issues
  - % Mobilize community partnerships to identify and solve health problems

### Ten Essential Services

1. Monitor health status to identify and solve community health problems
2. Diagnose and investigate health problems and health hazards in the community
3. Inform, educate and empower people about health issues
4. Mobilize community partnerships and action to identify and solve health problems
5. Develop policies and plans that support individual and community health efforts
6. Enforce laws and regulations that protect health and ensure safety
7. Link people to needed personal health services and assure the provision of health care when otherwise unavailable
8. Assure a competent public and personal health-care work force
9. Evaluate effectiveness, accessibility, & quality of personal and population-based health services
10. Research new insights and innovative solutions to health problems

## **Cass Regional Medical Center**

2800 East Rock Haven Road  
Harrisonville, MO 64701  
816-380-3474  
Chris Lang - CEO  
<http://www.cassregional.org>

Cass Regional Medical Center is a general, acute care facility located in Harrisonville, Missouri, that serves the residents of Cass County, northern Bates County, northwestern Henry County, and western Johnson County in Missouri. As a critical access hospital, Cass Regional maintains a 21-bed medical/surgical unit, a 4-bed intensive care unit, and a 10-bed behavioral health unit.

Cass Regional traces its roots to Harrisonville Memorial Hospital, which was founded on the historic Harrisonville Square in 1946. In the early 1960s, the Memorial Hospital Association board began a drive to construct a new facility, and Cass County voters approved a \$400,000 bond issue for a new, 50-bed hospital. In 1963, Cass County Memorial Hospital opened at 1800 East Mechanic Street in Harrisonville.

In 1984, the hospital's name changed to Cass Medical Center to reflect its growing scope of services, and the original hospital building was expanded in 1982, 1988, and again in 1992. In October 2007, Cass Medical Center broke ground on a new, 138,000-square-foot replacement facility at 2800 East Rock Haven Road in Harrisonville, and in August 2008, the organization was renamed Cass Regional Medical Center to better describe the area it serves.

As part of its mission to provide accessible care to the communities it serves, Cass Regional established family practice clinics in the towns of Archie, Drexel, Garden City, Harrisonville, Peculiar, and Pleasant Hill during the 1990s and early to mid-2000s. In 2010, Cass Regional acquired Kingsville Medical Clinic, formerly Western Johnson County Medical Clinic. Today, more than 75,000 patient visits are experienced annually at Cass Regional and its affiliated locations. With more than 400 employees, Cass Regional is one of the largest employers in the region.

Cass Regional maintains the prestigious accreditation of The Joint Commission. The hospital is owned by Cass County, Missouri, and a five-member Board of Trustees elected by county citizens governs the organization. Current board members are Carole Arnold, Chris Benjamin, Katy Crabtree, Bryan Mallory, and Linda Sherman. While the Board of Trustees retains governance and operating control, Healthcare Corporation of America (HCA) Midwest Division manages Cass Regional under contract. Since 2003, the medical center's administration and other valuable services, including purchasing group membership, managed care contract negotiation, and strategic planning services, have been provided through this arrangement.

## **Our Mission**

Cass Regional Medical Center is committed to serving the communities of Cass County and the surrounding region with:

- Compassionate;
- Customer-focused; and
- Professional healthcare services.

## **Our Vision**

For every life we touch, Cass Regional Medical Center will be known for the passion of our people towards service excellence and our commitment to promoting wellness and expanding healthcare services for the communities we serve.

## **Our Values**

At Cass Regional Medical Center, we believe in:

### **Our Family**

Our roots run deep in this region that we are proud to call home. We cherish our relationships with our families, friends and neighbors, and believe that every patient, visitor, volunteer, physician and employee is a member of Cass Regional's extended family. We join together as a team everyday in both our hospital and our community-based clinics, where we share in each other's daily joys and struggles and are a source of encouragement and support for one another.

### **Stewardship**

We stand on the shoulders of many people who have worked hard to make us what we are today, and it is our privilege to preserve and grow the resources that have been entrusted to us so that future generations may also benefit. We believe that through wise stewardship of our resources – human,

## **Services and Specialties**

Behavioral Health (BHU)  
Community/Occupational Health  
Diabetes Education  
Emergency  
Intensive Care Unit  
Laboratory  
Medical Imaging  
Sleep Lab  
Specialists Clinic  
Speech Therapy  
Surgery  
Weight Loss and Bariatric Surgery

financial, and environmental –we are best equipped to accomplish our greater purpose, which is to promote wellness, ease suffering and heal the sick and injured.

### **Kindness**

We believe in the simple goodness of being nice to each other. We treasure the richness that our varied experiences, knowledge, skills and cultural backgrounds bring to our organization and our relationships with one another. We treat others as we want to be treated, and always try to see every situation from the other's perspective.

### **Respectfulness**

We believe that every person has worth and deserves to be treated with honesty, fairness and understanding. Everyone, no matter their role in the organization, takes time to listen and to care, and we uphold our integrity by keeping our word and making sure our actions match our intentions. We have pride in our conduct and in our professional appearance, and seek to build each other up through a spirit of camaraderie, mutual trust and friendship.

### **Dedication**

Delivering the highest quality care is of utmost importance, and we strive to consistently do our best for every patient, every time. We set high standards for ourselves, both in our personal and organizational codes of conduct. We can always be counted on to take pride and ownership in our work, and to lead by example, no matter the task.

### **Excellence**

We are committed to continual improvement, and embrace challenges with confidence and optimism. We believe that we are lifelong learners, and that new and better ways to support the delivery of health care can always be discovered. We are open to innovative ideas and solutions, and constantly pursue advanced knowledge and technology so that our patients receive the best care possible.

Cardiac Rehabilitation  
Medical/Surgical  
Pharmacy  
Pulmonary Rehabilitation  
Physical/Occupational Therapy  
Respiratory Therapy

## **Belton Regional Medical Center**

17065 S. 71 Highway

Belton, MO 64012

(816) 348-1200

Todd Krass - CEO

<http://beltonregionalmedicalcenter.com>

Belton Regional Medical Center is one of 10 HCA Midwest Health System hospitals in the Kansas City and surrounding areas. Located conveniently at Highways 71 and 58 in Belton, Mo., Belton Regional Medical Center is a 71-bed acute care facility offering a full range of inpatient and outpatient services.

**Mission:** To touch lives with hope, healing, comfort and care.

**Vision:** Together we will be the provider and employer of choice in the communities we serve.

### **Values:**

**Compassion:** Respond to our patient's needs with compassion and tenderness. Make customers and their needs a primary focus of our action. Develop and sustain productive customer relationships. Seek first to understand rather than to be understood.

**Attitude:** Display a caring and courteous attitude under all circumstances. Seek opportunities to work with each other to achieve our goals. Celebrate individual and team accomplishments.

**Respect:** Uphold the dignity of every individual. See and listen through the eyes and ears of others. Embrace a culturally diverse work environment. Take responsibility for all your actions

**Excellence:** Exceed the needs and expectations of those we serve. Assume responsibility and accountability for successfully completing assignments. Self-impose standards of excellence rather than having standards be imposed.

### **Services:**

#### **Cancer Care**

Chemotherapy

Hematology

Oncology Clinic

#### **Education & Support Groups**

MS Support Group

Fibromyalgia Support Group

#### **Emergency Services**

Level III Certified Trauma Center

#### **Intensive Care Unit**

#### **Laboratory**

#### **Radiology/Imaging Services**

16-Slice CT

Biopsy-CT & US

Breast Imaging Center (with digital mammography)

MRI

Nuclear Medicine

Radiology

Ultrasound

#### **Rehabilitation**

Inpatient

Occupational Therapy

Outpatient

Physical Therapy

Speech Therapy

Sports Medicine ATCs

#### **Sleep Lab Specialty Clinics**

Allergy

Cardiology

Dermatology

Otolaryngology (ENT)

EMG

Endocrinology

Family Practice

Gastroenterology

Internal Medicine

Neurology

Orthopedics

Pain Management

Physiatrist

Podiatry

Urology

#### **Surgical Services**

Inpatient / Outpatient

Oral Maxillofacial

Orthopedic

Urological

Gynecologic

Podiatry

## II. Methodology

### b. Collaborating CHNA Parties (continue)

#### **Consultant Qualifications**



#### **VV Research & Development, Inc.**

Company Profile: 601 N. Mahaffie, Olathe, KS 66061-6431 (913) 302-7264

#### **VINCE VANDEHAAR, MBA**

#### **Principal Consultant & Owner of VV Research & Development, Inc.**

VV Research & Development, Inc. was incorporated on May 28<sup>th</sup> 2009. With over 30 years of business & faculty experience in helping both providers, payors, and financial service firms obtain their strategic planning, research & development needs, Vince brings in-depth health industry knowledge, research aptitude, planning expertise, and energy. VV Research & Development services are organized, formal processes of listening to the voice of the customer. Vince started his consulting business in May of 2009, after working for Saint Luke's Health System (SLHS) of Kansas City for 16 years. Note: Saint Luke's Hospital of Kansas City, SLHS's largest hospital, won the Malcolm Baldrige National Quality Award in March of 2003. The Baldrige examiners cited Vince's department as "Best Practice" in the areas of customer satisfaction, market research, and evaluation efforts (Kansas City Star 3/10/04).

**VV Research & Development, INC. (Olathe, KS)** consultants have in-depth experience helping hospitals work with local Health Departments to engage community residents & leaders to identify gaps between existing health community resources & needs, and construct detailed strategies to meet those needs - while still adhering to the hospital's mission and budget. Over the past 20 years, Vandehaar has completed 8 comprehensive Baldrige aligned Community Health Needs Assessments for Saint Luke's of Kansas City System facilities (3 campuses) and was contracted to conduct 2 additional independent Dept. of Health consulting projects (prior to IRS 990 regs). Currently in 2012, VV has 12 CHNA IRS aligned assessments underway for Kansas hospitals & Health Departments.

Vince Vandehaar, MBA is actively involved in the Kansas City community. He is a member the Greater Kansas City Employee Benefits Association, the Society for Healthcare Strategy & Market Development, the American Marketing Association Kansas City Chapter, and Co-Chair of the AMA Kansas City Healthcare Special Interest Group. In addition to these roles, from 2000 to 2008, Vince served as the state chairman for MHA's Data Committee and was a member of KHA's Data Taskforce.

#### **Collaborating Consultants**

Sarah Legg, Lead Project Coordinator & Planning Analyst

## II. Methodology

### c. CHNA & Town Hall Research Process

ConnectCass, a 501(c) 3 organization dedicated to the health and wellness of all Cass County residents has created a unique partnership with Cass Regional Medical Center to conduct a Community Health Needs Assessment (CHNA) in late Fall 2013. At that time an inquiry was made by Chris Molendorp ConnectCASS Executive Director to VVV Research & Development to explore the possibility of conducting a comprehensive IRS aligned CHNA for Cass County MO. On November 22<sup>nd</sup>, 2013 a meeting was held to learn more about ConnectCASS & Cass Regional Medical Center collaborative options. On that date VVV Research & Development INC reviewed: VVV Research & Development CHNA experience, CHNA requirements (in-depth regulations), CHNA development steps / options to meet IRS requirements, and next steps after option approval.

#### VVV CHNA Deliverables:

- Review previous Cass County CHNA work. Confirm Cass Regional Medical Center service area meets 75/25 % patient origin rule,
- Uncover/Document Basic Secondary Research – Health of County. Organized by 10 TABS,
- Conduct Town Hall Meeting to discuss secondary data and uncover/prioritize county health needs,
- Create/conduct CHNA online primary research for Cass County residents and
- Prepare and publish IRS-aligned CHNA report to meet requirements.

(NOTE: To ensure proper primary service for CRMC CHNA (75/25%), the following patient origin 3 years summary was generated and reported.)

#	Cass Regional Medical Center		MHA	HIDI	CRMC IP	CRMC OP	CRMC Inpatients			CRMC ER/ Outpatients		
	ZIP	CITY	County	3 YR Accum	3 YR Total	3 YR Total	FFY10	FFY11	FFY12	FFY10	FFY11	FFY12
1	64701	Harrisonville, MO	CASS	42.0%	2,151	50,594	726	708	717	17,298	17,048	16,247
2	64747	Garden City, MO	CASS	51.0%	326	10,960	110	105	111	3,779	3,665	3,516
3	64080	Pleasant Hill, MO	CASS	59.7%	372	10,600	142	115	116	3,649	3,598	3,354
4	64078	Peculiar, MO	CASS	68.1%	303	10,157	85	107	111	3,044	3,583	3,531
5	64725	Archie, MO	CASS	72.5%	156	5,473	45	55	56	1,838	1,848	1,786
6	64012	Belton, MO	CASS	76.8%	103	5,206	29	42	33	1,551	1,791	1,865
7	64720	Adrian, MO	BATES	80.9%	156	5,077	55	53	48	1,622	1,689	1,766
8	64083	Raymore, MO	CASS	83.7%	115	3,356	40	29	46	1,089	1,091	1,177
9	64746	Freeman, MO	CASS	86.3%	95	3,204	34	32	29	1,041	1,059	1,104

The following chart (calendar of events) outlines approved ConnectCass CHNA roles & responsibilities:

<b>Cass Regional Medical Center - CHNA Work Plan</b>			
<b>Project Timeline &amp; Roles - Nov 2013 - March 2014</b>			
<b>Step</b>	<b>Date (Start-Finish)</b>	<b>LEAD</b>	<b>TASK</b>
1	11/22/2013	VVV / CRMC	Hold CHNA Kickoff meeting with CRMC/ConnectCass CEOs
2	11/22/2013 ??	VVV	Signed VVV CHNA project quote, emailed back to VV
3	11/22/2013	VVV / CRMC	Request CRMC to send FFY 12, 11 and 10 IHA patient origin data to document service area.
4	11/25/2013	VVV	Send out REQCoimmInvite Excel file plus SchoolHealthdata Excel file for client input.
5	11/27/2013	VVV / CRMC	Prepare/send out PR story to local media announcing upcoming CHNA work (general story) Post Online CHNA survey: <a href="http://useyourlibraryvoice.wordpress.com/2013/12/19/what-do-you-think-about-healthcare-services-in-cass-county/">http://useyourlibraryvoice.wordpress.com/2013/12/19/what-do-you-think-about-healthcare-services-in-cass-county/</a>
6	12/13/2013	VVV	Assemble & complete Secondary Research - Find / populate 10 TABS. Start Town Hall ppt
7	12/3/2013 or sooner	CRMC	Prepare/send out Community TOWN HALL invite letter. (Use PSA Required data file - joint signature (2). Use VVV letter sample format.)
8	12/3/2013	CRMC	Prepare/send out PR story to local media announcing upcoming Town Hall. VVV will mock-up PR release to media sources.
9	12/13/2013	VVV / CRMC	Conduct CHNA conference call TBD. Review Town Hall Secondary Research data (10 TABS) ppt.
10	12/17/2013	VVV	Conduct CHNA Town Hall. Dinner 5:30-7pm (Location TBD) Review Basic CHNA info RANK priorities.
11	12/27/2013	VVV	Complete Analysis - Release Draft 1- seek feedback from Leaders (Hospital & Health Dept.)
12	on or before 12/31/2013	VVV	Produce & Release CHNA report. CRMC will post CHNA PDF online.
13	FEB 2014 TDB	VVV / CRMC	Hold Stakeholder meetings to discuss CHNA needs and create CRMC Implementation Plan. (Note: This work has not been quoted yet.)
14	- March 2014	CRMC	Hold Board Meetings discuss CHNA needs and adopt Implementation plan/strategy. Communicate CHNA plan to community TBD.

To meet IRS aligned CHNA requirements, a four-phase methodology was reviewed and approved as follows:

**Phase I – Discovery:** Conduct a 30 minute conference call with CHNA client, hospitals and County Health Department. Review / confirm CHNA calendar of events, explain / coach client to complete required participants database and schedule / organize all Phase II activities.

**Phase II – QUALIFY Community Need:**

A) Conduct secondary research to uncover the following historical community health status for PSA. Use MHA, Vital Statistics, County Health Rankings, etc. to document “current state” of county health organized as follows:

<b>TAB 1. Demographic Profile</b>
<b>TAB 2. Economic/Business Profile</b>
<b>TAB 3. Educational Profile</b>
<b>TAB 4. Maternal and Infant Health Profile</b>
<b>TAB 5. Hospitalization / Providers Profile</b>
<b>TAB 6. Behavioral Health Profile</b>
<b>TAB 7. Risk Indicators &amp; Factors</b>
<b>TAB 8. Uninsured Profile</b>
<b>TAB 9. Mortality Profile</b>
<b>TAB 10. Preventative Quality Measures</b>

B) Gather historical primary research to uncover public health needs, practices and perceptions for hospital primary service areas.

**Phase III – QUANTIFY Community Need:** Conduct 90 minute Town Hall meeting with required county PSA residents. (Note: At each Town Hall meeting, CHNA secondary data will be reviewed, facilitated group discussion will occur, and a group ranking activity to determine the most important community health needs will be administered.

**Phase IV - Complete data analysis & create comprehensive Community Health Needs Assessment.** Post CHNA report findings to meet IRS CHNA criteria.

After consideration of CHNA stakeholders (sponsoring hospital & local health department) the CHNA Basic option was selected with the following project schedule:

Phase I: Discovery.....	November 2013
Phase II: Secondary Research .....	December 2013
Phase III: Town Hall Meeting.....	Dec 17, 2013
Phase IV: Prepare / Release CHNA report.....	December 2013

Detail CHNA development steps include:

	<b>Suggested Development Steps</b>
<b>Step # 1 Commitment</b>	<b><i>Determine interest level of area healthcare leaders (Hospital, Health Dept, Schools, Churches, Physicians etc), hold community meeting.</i></b>
<b>Step # 2 Planning</b>	<b><i>Prepare brief Community Health Needs Assessment Plan - list goals, objectives, purpose, outcome, roles, community involvement, etc. Hold Community Kick-off meeting.</i></b>
<b>Step # 3 Secondary Research</b>	<b><i>Collect &amp; Report Community Health Published Facts. Gather data health practice data from published secondary research sources i.e. census, county health records, behavioral risk factors surveillance, etc.</i></b>
<b>Step # 4a Primary Research</b>	<b><i>Conduct Community Roundtable (Qualitative Research). Review Secondary Research (Step3) with Community Stakeholders. Gather current opinions and identify health needs.</i></b>
<b>Step # 4b Primary Research &lt;Optional&gt;</b>	<b><i>Collect Community Opinions. (Quantitative Research). Gather current opinions (Valid sample size) regarding community health needs and healthcare practices. If appropriate, conduct Physician Manpower Assessment to determine FTE Physician need by specialty.</i></b>
<b>Steps # 5 Reporting</b>	<b><i>Prepare/Present comprehensive Community Health Needs Assessment report (to community leaders) with Recommended Actions to improve health . &lt; Note: Formal report will follow IRS Notice 2011-52 regs &gt;</i></b>
	<b>VVV Research &amp; Development INC 913 302-7264</b>

## Overview of Town Hall Community Priority Setting Process

Each community has a wealth of expertise to be tapped for CHNA development. For this reason, a town hall is the perfect forum to gather community insight and provide an atmosphere to objectively consensus build and prioritize county health issues.

All Town Hall priority-setting and scoring processes involve the input of key stakeholders in attendance. Individuals and organizations attending the Town Halls were critically important to the success of the CHNA. The following list outlines partners invited to Town Hall: local hospital, public health community, mental health community, free clinics, community-based clinics, service providers, local residents, community leaders, opinion leaders, school leaders, business leaders, local government, faith-based organizations and persons (or organizations serving them), people with chronic conditions, uninsured community members, low income residents, and minority groups.

Cass County MO community Town Hall was held over dinner on Tuesday December 17<sup>th</sup> 2014, at the Harrison Community Center. Vince Vandelaar and Sarah Legg facilitated this 1 ½ hour session with thirty six community attendees. (Note: a detail roster of Town Hall attendees is listed in Section V a. Over 250 key Cass County area health contacts were invited to attend.)

The following Town Hall agenda was conducted:

1. Welcome & Introductions
2. Review purpose for the CHNA Town Hall and roles in the process
3. Present / Review of historical County Health Indicators (10 TABS)
4. Present Preliminary Cass County CHNA primary research Key question results
5. Facilitate Town Hall participant discussion of data (probe health strengths / concerns). Reflect on size and seriousness of any health concerns cited and discuss current community health strengths.
6. Engage Town Hall participants to rank health needs (using 4 dots to cast votes on priority issues). Tally & rank top community health concerns cited.
7. Close meeting by reflecting on the health needs / community voting results. Inform participants on "next steps".

At the end of each Town Hall session, WV encouraged all community members to continue to contribute ideas to both hospital and health department leaders via email or personal conversations.

< NOTE: To review detail Town Hall discussion content, please turn to Section V for detail notes of session and activity card content reporting of open end comments.>

**Community Health Needs Assessment  
Cass County MO Town Hall**



**Vince Vandelaar, MBA**  
VVV Marketing & Development INC.  
Consultant & Adjunct Marketing Professor

Olathe, Kansas 66061

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**Community Health Needs Assessment (CHNA)  
Town Hall Discussion Agenda**

- I. Opening / Introductions (10 mins)
- II. Review CHNA Purpose & Process (10 mins)
- III. Review Current Regional "Health Status" -- Secondary Data by 10 TAB Categories & Preliminary CHNA online results (35 mins)
- IV. Collect Community (Your) Health Perspectives Hold Community Voting Activity. Determine MOST Important Health areas to improve. (30 mins)
- V. Close / Next Steps (5 mins)

VVV Marketing & Development INC.

**I. Introduction:**  
Background and Experience




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**Vince Vandelaar MBA, VVV Marketing & Development INC**  
Principal Consultant, Olathe, KS 913 302-7264

- > – Professional Consulting Services: Strategic Planning, Marketing Management, Business Research & Development Focus : Strategy , Research , Deployment.
- > – Over 25 years of experience with Tillinghast, BCBSKC, Saint Luke's

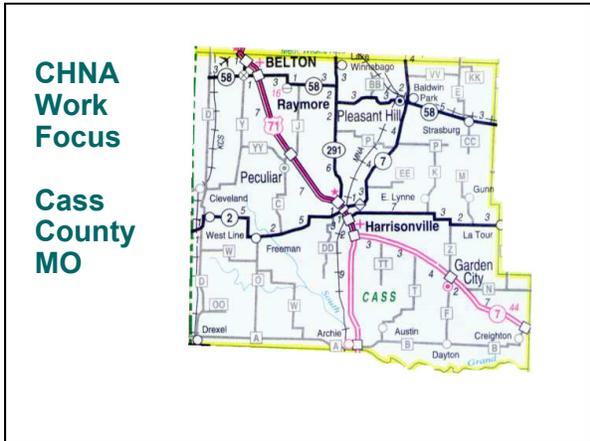
**Adjunct Professor - Marketing / Health Admin.- 24 years +**

- > Webster University (1988 – present)
- > Rockhurst University (2010 – present)

□ Sarah Legg MS, Planning Analyst

**Town Hall Participation (You)**

- All attendees welcome to share.
  - Parking Lot
- There are no right or wrong answers.
- Only one person speaks at a time.
- Please give truthful responses.
- Have a little fun along the way.



**Community Health Needs Assessment Project**

**Three Tasks to Complete**

- 1) A "community health needs assessment" must include input from persons "representing the broad interests of the community served by the hospital facility," including those "with special knowledge of or expertise in public health." The assessment must be made widely available to the public - WEB
- 2) After CHNA report is released, an Implementation Plan will be assembled - Work with OTHERS to address needs .
- 3) Hospital Board must **ADOPT** several measures to address community health needs. (Documented in Board minutes, recorded on 990 and communicated to community.

**I. Introductions: a conversation with the community.** *Community members invited to CHNA Town Hall*

**Consumers:** Uninsured/underinsured people, Members of at-risk populations, Parents, caregivers and other consumers of health care in the community, and Consumer advocates.

**Community leaders and groups:** The hospital organization's board members, Local clergy and congregational leaders, Presidents or chairs of civic or service clubs - Chamber of Commerce, veterans' organizations, Lions, Rotary, etc., Representatives from businesses - owners/CEO's of large businesses (local or large corporations with local branches.), Business people & merchants (e.g., who sell tobacco, alcohol, or other drugs), Representatives from organized labor, Political, appointed and elected officials., Foundations., United Way organizations. And other "community leaders."

**Public and other organizations:** Public health officials, Directors or staff of health and human service organizations, City/Community planners and development officials, Individuals with business and economic development experience, Welfare and social service agency staff, Housing advocates - administrators of housing programs: homeless shelters, low-income-family housing and senior housing, Education officials and staff - school superintendents, principals and teachers, Public safety officials, Staff from state and area agencies on aging, Law enforcement agencies - Chiefs of police, Local colleges and universities, Coalitions working on health or other issues.

**Other providers:** Physicians, Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services, Leaders from Catholic Charities and other faith-based service providers, Mental health providers, Oral health providers, Health insurers, Parish and congregational nursing programs, Other health professionals

**II. Purpose: Why conduct Community Health Needs Assessment?**

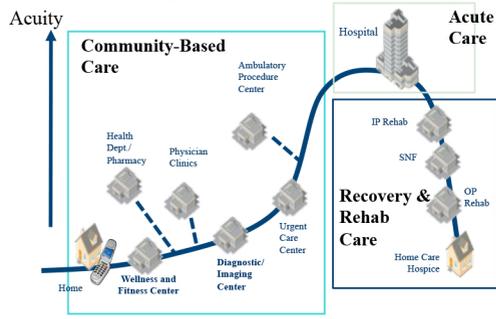
- To determine health-related trends and issues of the community.
- To understand/evaluate health delivery programs in place.
- To meet Federal requirements – both local hospital & Health Departments.
- To develop strategies to address unmet health needs. (Early 2014)

## II. Review CHNA Definition

A Community Health Needs Assessment (CHNA) is a systematic collection, assembly, analysis, and dissemination of information about the health of the community. *<NOTE: Some of the data has already been collected (published) by local, state and federal public health organizations. Some data will be collected today.>*

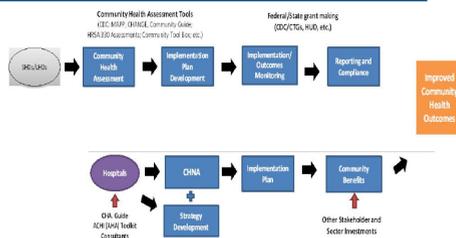
CHNA will identify factors that affect the health of a population and determine the availability of resources to adequately address those factors.

## Future System of CARE Sg2



IP = inpatient; SNF = skilled nursing facility; OP = outpatient.

## Community Health Needs Assessment Joint Process: ConnectCass, Providers and Public Health



## II. Required Written Report IRS 990 Documentation .....

- a description of the community served
- a description of the CHNA process
- the identity of any and all organizations & third parties which collaborated to assist with the CHNA;
- a description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications;
- a prioritized description of all of the community needs identified by the CHNA and
- a description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

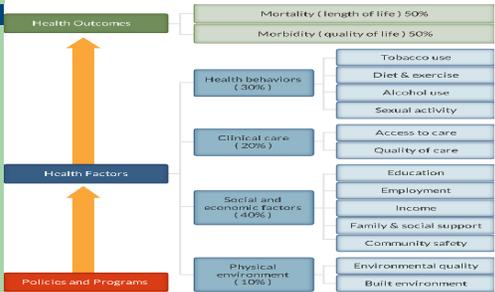
### Secondary Data: “Source Files” for Missouri CHNA:

- Robert Wood Johnson County Health Rankings and Roadmaps ([www.countyhealthrankings.org](http://www.countyhealthrankings.org))
- U.S. Census Quick Facts (<http://quickfacts.census.gov/health.mo.gov/data/mica/mica/population.php> and 2010)
- MHA and MO Division of Alcohol and Drug Abuse and the Substance Abuse and Mental Health Services Administration
- Kansas City Health Matters – Community Health Data and Resources
- Kids Count Data ([kidscount.org/datacenter](http://kidscount.org/datacenter))
- Medicare/Dartmouth Institute (2001-2005), Health Resources & Services Administration (2006)
- Diabetes and Obesity Data (<http://diabetes-obesity.findthedata.org/>)
- Vital Statistics: Maternal and Infant Health Profile, 2011 (PDF)
- Division of Comprehensive Psychiatric Services - Clinical Data

### III. Review Current County “Health Status” – Secondary Data by 10 TAB Categories plus MO State Rankings

TAB 1. Demographic Profile
TAB 2. Economic/Business Profile
TAB 3. Educational Profile
TAB 4. Maternal and Infant Health Profile
TAB 5. Hospitalization / Providers Profile
TAB 6. Behavioral Health Profile
TAB 7. Risk Indicators & Factors
TAB 8. Uninsured Profile
TAB 9. Mortality Profile
TAB 10. Preventative Quality Measures

### County Health Rankings from The Robert Wood Johnson Foundation & University of WI Health Institute



### IV. Collect Community Health Perspectives Ask your opinion. Your thoughts?

- 1) Today: What are the *strengths* our community that contribute to health
- 2) Today: Are there healthcare services in your community / neighborhood that you feel *need to be improved and / or changed*?
- 3) Tomorrow: What is occurring or might occur *that affects the health of our community*?

## V. Have we forgotten anything ?

- |                               |                                   |
|-------------------------------|-----------------------------------|
| a.Aging Services              | m.Hospice                         |
| b.Chronic Pain Management     | n.Hospital Services               |
| c.Dental Care/Oral Health     | o.Maternal, Infant & Child Health |
| d.Developmental Disabilities  | p.Nutrition                       |
| e.Domestic Violence,          | r.Pharmacy Services               |
| f.Early Detection & Screening | s.Primary Health Care             |
| g.Environmental Health        | t.Public Health                   |
| q.Exercise                    | u.School Health                   |
| h.Family Planning             | v.Social Services                 |
| i.Food Safety                 | w.Specialty Medical Care Clinics  |
| j.Health Care Coverage        | x.Substance Abuse                 |
| k.Health Education            | y.Transportation                  |
| l.Home Health                 | z. Other _____                    |

## Community Health Needs Assessment

### Questions Next Steps ?

VVV Research & Development INC.

[vmlvandehaar@aol.com](mailto:vmlvandehaar@aol.com)  
913 302-7264

## II. Methodology

### d. Community Profile (a description of community served)

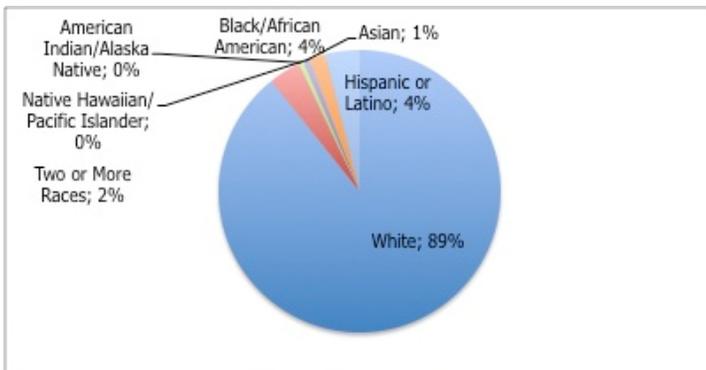
#### Cass County Missouri Community Profile



#### Demographics

**The population of Cass County** was estimated to be 100,376 in 2012, and had a 0.9% change in population from 2010–2012. The county covers 696.84 square miles.<sup>1</sup> The county has an overall population density of 142.8 persons per square mile, compared to the State average of 87.1 per square mile. The county was founded in the mid-1800's and the county seat is Harrisonville.<sup>2</sup> The county is located in central-western Missouri, and its economy is based on Construction, Agriculture and Food Service.<sup>3</sup>

#### **Population by Race 2011**



**Major highway transportation:** Interstate 49, Route 2, Route 7, Route 58, Route 291.

**Homeownership** in Cass County (78.8%) is higher than the state average (69.5%). The median price of an owner-occupied home is \$154,700 as compared to than the state at \$138,900.

**Employment** Many residents live in Cass County and work in KC metro area. The median household income in Cass County was \$60,807 from 2007-2011 versus the state median household income of \$47,202.<sup>4</sup> In 2013 the average unemployment rate was 8.6%.<sup>5</sup>

<sup>1</sup> <http://quickfacts.census.gov/qfd/states/29/29037.html>

<sup>2</sup> [http://en.wikipedia.org/wiki/Cass\\_County,\\_Missouri](http://en.wikipedia.org/wiki/Cass_County,_Missouri)

<sup>3</sup> [http://www.city-data.com/county/Cass\\_County-MO.html](http://www.city-data.com/county/Cass_County-MO.html)

## Detail Demographic Profile - Cass County MO

ZIP	NAME	County	Population:			Households			Per Capita	
			Yr2011	Yr2016	Chg	Yr2011	Yr2016	Avg Size	Income 11	
64012	BELTON	CASS, MO	27,763	29,436	6.0%	10,433	11,088	2.6	\$24,619	
64078	PECULIAR	CASS, MO	8,848	9,230	4.3%	3,236	3,398	2.7	\$25,454	
64080	PLEASANT HILL	CASS, MO	13,097	14,107	7.7%	4,811	5,185	2.7	\$27,093	
64083	RAYMORE	CASS, MO	21,004	22,732	8.2%	7,702	8,410	2.7	\$27,458	
64701	HARRISONVILLE	CASS, MO	14,890	15,667	5.2%	5,651	5,963	2.6	\$23,217	
64725	ARCHIE	CASS, MO	2,005	2,211	10.3%	744	816	2.7	\$20,046	
64734	CLEVELAND	CASS, MO	1,923	2,015	4.8%	720	761	2.7	\$28,228	
64746	FREEMAN	CASS, MO	1,452	1,544	6.3%	544	583	2.7	\$25,689	
64747	GARDEN CITY	CASS, MO	3,929	4,223	7.5%	1,502	1,619	2.6	\$22,927	
64742	DREXEL	CASS, MO	1707	1832	7.3%	697	755	2.5	\$23,439	
64739	CREIGHTON	CASS, MO	1055	1091	3.4%	418	436	2.5	\$22,389	
64743	EAST LYNNE	CASS, MO	303	304	0.3%	107	107	2.7	na	
64090	STRASBURG	CASS, MO	141	141	0.0%	54	54	2.7	na	
<b>Totals</b>			<b>98,117</b>	<b>104,533</b>	<b>6.5%</b>	<b>36,619</b>	<b>39,175</b>	<b>2.6</b>	<b>\$24,596</b>	

ZIP	NAME	County	Population 2011:			Age1530			Females	
			Yr2011	POP65p	%	GenX	MALES	FEMALES	Age20_35	
64012	BELTON	CASS, MO	27,763	3,408	12.3%	7,493	13,492	14,271	3,689	
64078	PECULIAR	CASS, MO	8,848	1,026	11.6%	2,148	4,398	4,450	1,021	
64080	PLEASANT HILL	CASS, MO	13,097	1,732	13.2%	3,148	6,442	6,655	1,593	
64083	RAYMORE	CASS, MO	21,004	2,956	14.1%	4,931	10,105	10,899	2,643	
64701	HARRISONVILLE	CASS, MO	14,890	2,335	15.7%	3,601	7,204	7,686	1,752	
64725	ARCHIE	CASS, MO	2,005	285	14.2%	489	996	1,009	244	
64734	CLEVELAND	CASS, MO	1,923	306	15.9%	361	965	958	149	
64746	FREEMAN	CASS, MO	1,452	215	14.8%	311	736	716	134	
64747	GARDEN CITY	CASS, MO	3,929	560	14.3%	933	1,986	1,943	443	
64742	DREXEL	CASS, MO	1707	281	16.5%	372	850	857	165	
64739	CREIGHTON	CASS, MO	1055	153	14.5%	232	539	516	108	
64743	EAST LYNNE	CASS, MO	303	41	13.5%	74	147	154	37	
64090	STRASBURG	CASS, MO	141	19	13.5%	35	68	72	17	
<b>Totals</b>			<b>98,117</b>	<b>13,317</b>	<b>13.6%</b>	<b>24,128</b>	<b>47,929</b>	<b>50,186</b>	<b>11,995</b>	

ZIP	NAME	County	Population 2011:				Hholds	Average	# of
			White	Black	AM IND	Hisp			
64012	BELTON	CASS, MO	24,092	1,445	163	2,236	10,433	\$64,968	5,945
64078	PECULIAR	CASS, MO	8,394	172	42	234	3,236	\$69,487	1,969
64080	PLEASANT HILL	CASS, MO	12,578	86	70	373	4,811	\$73,323	2,894
64083	RAYMORE	CASS, MO	18,515	1,557	100	744	7,702	\$74,213	5,184
64701	HARRISONVILLE	CASS, MO	14,207	151	97	354	5,651	\$59,429	2,933
64725	ARCHIE	CASS, MO	1,941	8	10	37	744	\$54,023	337
64734	CLEVELAND	CASS, MO	1,851	14	10	35	720	\$75,392	457
64746	FREEMAN	CASS, MO	1,405	10	4	20	544	\$68,566	314
64747	GARDEN CITY	CASS, MO	3,807	20	32	66	1,502	\$59,974	783
64742	DREXEL	CASS, MO	1662	11	6	17	697	\$57,404	352
64739	CREIGHTON	CASS, MO	1029	5	5	17	418	\$56,507	192
64743	EAST LYNNE	CASS, MO	na	na	na	na	107	na	na
64090	STRASBURG	CASS, MO	na	na	na	na	54	na	na
<b>Totals</b>			<b>89,481</b>	<b>3,479</b>	<b>539</b>	<b>4,133</b>	<b>36,619</b>	<b>\$64,844</b>	<b>21,360</b>

Source: ERSA Demographics

# **III. Community Health Status**

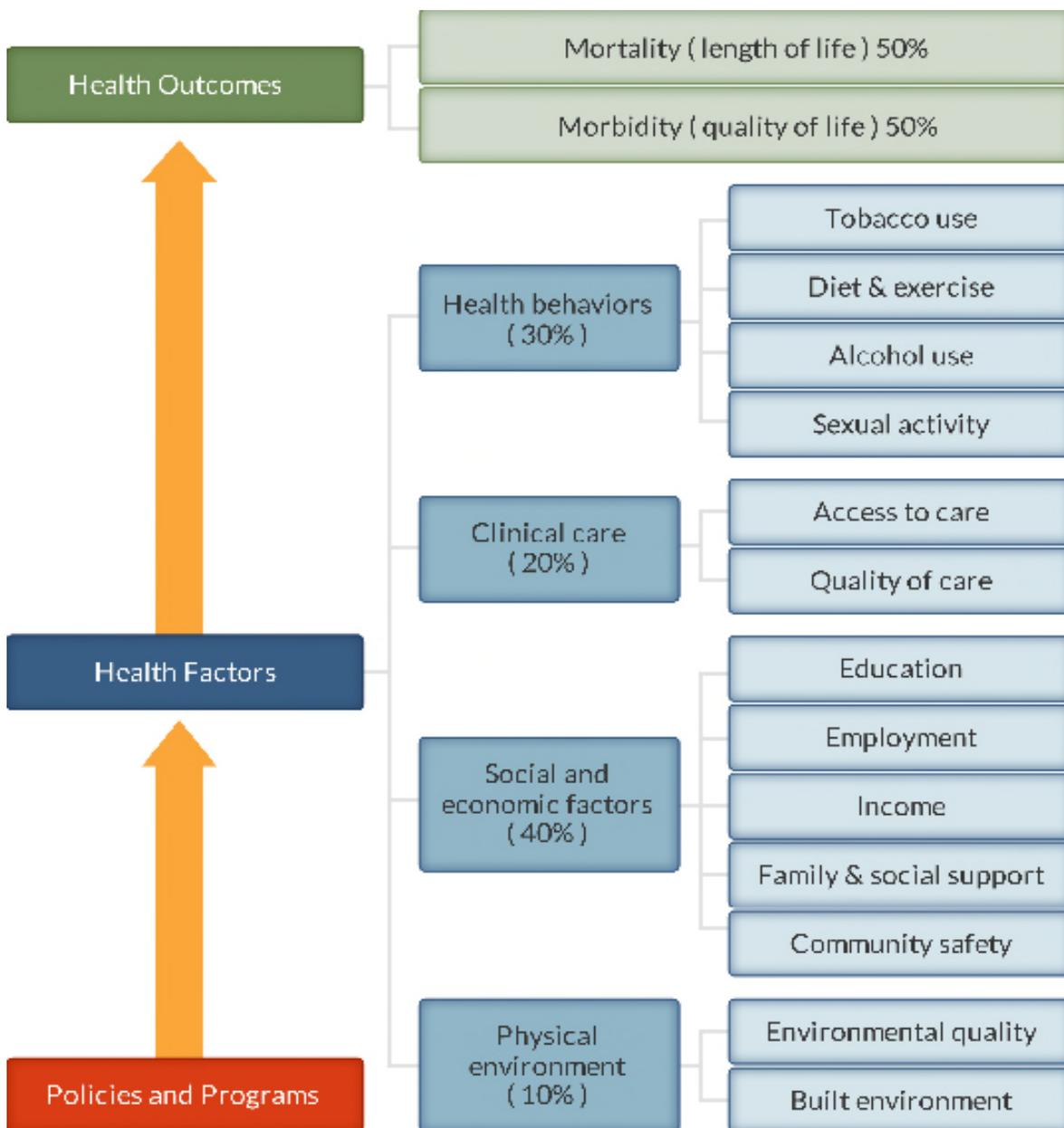
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**[VVV Research & Development INC]**

**II. Community Health Status**  
**a. Historical Health Statistics**

**Health Status Profile – Cass County MO**

This section of the CHNA reviews published quantitative community health indicators and results of our recent CHNA Town Hall. To produce this profile, VVV Research & Development staff analyzed data from multiple sources. This analysis focuses on a set of published health indicators organized by ten areas of focus (10 TABS), results from the 2013 County Health Rankings and conversations from Town Hall primary research. (Note: The Robert Wood Johnson Foundation collaborates with the University of Wisconsin Population Health Institute to release annual *County Health Rankings*. As seen below in model, these rankings are based on a number of health factors.)



## 2013 State Health Rankings

<b>County Health Rankings - RWJ &amp; Univ of WI</b>					
#	MO Rank of 115 counties	Definitions	Cass County MO	Trend	**MO Rural Counties Norm
1	<b>Physical Environment</b>	Air, Land, Water quality	25		56
2	<b>Health Factors</b>		17		67
2a	Clinical Care	Access to care / Quality of Care	19		75
2b	Social & Economic Factors	Education, Employment, Income, Family / Social support, Community Safety	14		66
3	<b>Health Outcomes</b>		17		67
3a	Health Behaviors	Tobacco Use, Diet / Exercise, Alcohol Use, Sexual Activity	55		59
3b	Morbidity	Quality of life	20		64
3c	Mortality	Length of life	20		68
<b>** MO Rural Norm includes all rural MO "non MSA counties", exclude St. Louis, Kansas City, Cape Girardeau, Springfield, Joplin, Columbia, Jefferson City, St. Joseph, and Branson MSA counties.</b>					
<a href="http://www.countyhealthrankings.org">http://www.countyhealthrankings.org</a>					

## Secondary Research

When considering the state of community health, it's important to review published health data by topic area. Below is a summary of key TABS of information collected:

**Tab 1 Demographic Profile**

#	Population History	2007	2008	2009	2010	2011	Trend
1	Cass County	96,845	98,095	98,835	99,478	100,052	3.3%
Source: <a href="http://health.mo.gov/data/mica/mica/population.php">health.mo.gov/data/mica/mica/population.php</a> and 2010							
#	People QuickFacts	Cass County MO	Trend	Missouri	**MO Rural Counties Norm		
1	Veterans, 2007-2011 (Totals)	9,531		503,720	NA		
2	Living in same house 1 year & over, percent, 2007-2011	85.2%		83.5%	86.9%		
3	Foreign born persons, percent, 2007-2011	2.1%		3.8%	1.2%		
4	Persons per square mile, 2010	143		87	23		
5	Mean travel time to work (minutes), workers age 16+, 2007-2011	28.2		23.3	24.0		
6	Households, 2011 (Totals)	36,864		2,354,104	NA		
7	Homeownership rate, 2007-2011	78.8%		69.5%	75.0%		
8	Median value of owner-occupied housing units, 2007-2011	\$154,700		\$138,900	\$88,905		
9	Persons per household, 2007-2011	2.65		2.46	2.42		
10	Per capita money income in the past 12 months (2011 dollars)	\$27,129		\$25,371	\$19,230		
11	Median household income, 2007-2011	\$60,807		\$47,202	\$36,366		
12	Persons below poverty level, percent, 2007-2011	7.9%		14.3%	18.1%		

**Tab 1 Demographic Profile (Con't)**

#	Source: countyhealthrankings.com, 2012	Cass County	Trend	Missouri	**MO Rural Counties Norm
1	Children in poverty	15%		22%	30.4%
2	Fast food restaurants (lower better)	42%		47%	35.3%
3	Unemployment	8.6%		8.60%	8.9%
4	Rate of Violent Crime (per 1,000 population)	151		484	211

#	Source: countyhealthrankings.com, 2012	Cass County	Trend	Missouri	**MO Rural Counties Norm
1	Children in single-parent households	27%		33%	30.6%

**Tab 2 Economic Profile**

#	Business Quick Facts	Cass County	Trend	Missouri	**MO Rural Counties Norm
1	Private nonfarm establishments, 2011	1,823		147,274	335 (Aver)
2	Private nonfarm employment, 2011	17,176		2,298,295	3,162
3	Private nonfarm employment, percent change, 2010-2011	-3.4%		0.3%	-7.3%
4	Total number of firms, 2007	9,203		501,064	1220 (Aver)
5	Retail sales per capita, 2007	\$9,180		\$12,957	\$9,297
6	Women-owned firms, percent, 2007	27.7%		26.1%	12.5%
7	Merchant wholesaler sales, 2007 (\$1000)	\$351,585		81,032,913	\$65,167
8	Retail sales, 2007 (\$1000)	\$ 898,675		76,575,216	\$146,120
9	Accommodation and food services sales, 2007 (\$1000)	\$ 82,368.00		11,070,634	\$14,017
10	Building permits, 2012	160		12297	6.2 (Aver)

**Tab 3 Public Schools Health Delivery Profile.** Currently school districts are providing on site primary health screenings and basic care.

#	www.countyhealthrankings.org, 2012	Cass County MO	Trend	Missouri	**MO Rural Counties Norm
1	High school graduation	88.0%		80.0%	87.0%
2	Some college	64.0%		62.0%	46.0%

#	Missouri Hospital Association Social and Economic Factors, 2012	Cass County MO	Trend	Missouri	**MO Rural Counties Norm
1	Post-secondary education PSED	61.5%		47.6%	43.2
2	Illiteracy Rate	7.3%		9.1%	10.1
3	Percent of children eligible for free lunch	21.8%		39.3%	40.0%

**Tab 3 Public Schools Health Delivery Profile (Con't Detail)**

#	Indicators	Harrisonville R-9	Belton R-124	Cass-Midway R-1	Archie R-V	Drexel R-IV
1	<b>Total # Public School Nurses</b>	<b>5</b>	<b>4</b>	<b>1</b>	<b>1</b>	<b>1</b>
2	School Nurse is part of the IEP team	No	as needed	Yes	No	Yes
3	School Wellness Plan in place (Active)	Yes	No	Yes	Yes	Yes
4	VISION: # Screened / Referred to Prof / Seen by Professional	unknown	1386/245/17	unknown/not completed	166/4/3	271/20/10
5	HEARING: # Screened / Referred to Prof / Seen by Professional	695/30/5	1375/24/0	unknown/not completed	166/1/unknown	271/2/2
6	ORAL HEALTH: # Screened / Referred to Prof / Seen by Professional	unknown	1291/131/4	None	78/5/3	30/30/0
7	SCOLIOSIS: # Screened / Referred to Prof / Seen by Professional	500/0/0	None offered	unknown/not completed	No	50/0/0
8	# of Students served with no identified chronic health concerns	unknown	78%	unknown/not completed	554	280
9	School has a suicide prevention program	No	No	No	No	No
10	Compliance on required vaccinations (%)	99%	98%	99%	100%	100%

#	Indicators	East Lynne 40	Sherwood Cass R-8	Pleasant Hill R-3	Strasburg C-3	Raymore-Peculiar
1	<b>Total # Public School Nurses</b>	<b>0</b>	<b>2</b>	<b>5</b>	<b>1</b>	<b>14</b>
2	School Nurse is part of the IEP team	No	No	No	No	13 no but 1 is
3	School Wellness Plan in place (Active)	Yes	No	Yes	Yes	Yes
4	VISION: # Screened / Referred to Prof / Seen by Professional	142/10/unknown	350/12/5	not completed for 2013	2012: 104/0/0	unknown
5	HEARING: # Screened / Referred to Prof / Seen by Professional	142/0/0	300/30/6	665/5/3	unknown	unknown
6	ORAL HEALTH: # Screened / Referred to Prof / Seen by Professional	None	120/12/5	25 screened; no other results	None	unknown
7	SCOLIOSIS: # Screened / Referred to Prof / Seen by Professional	15/0/0	not completed for 2013	150/2/2	None	None
8	# of Students served with no identified chronic health concerns	125	687	537	83	unknown
9	School has a suicide prevention program	No	No	No	No	No
10	Compliance on required vaccinations (%)	100	100	99%	100%	100%

**TAB 4 Maternal and Infant Health Profile.** Tracking maternal & infant care patterns are vital in understanding the foundation of family health.

#	Vital Statistics: Maternal and Infant Health Profile, 2010	Cass Co MO	Trend	Missouri	**MO Rural Counties Norm
1	Total Live Births, 2011 (Totals)	1,197		76,069	NA
2	Percent Premature (<37 weeks)	10.8%		12.5%	12.0%
3	Births with Prenatal Care in First 3 Months	75.4%		NA	80.9%
4	Mother WIC Participant	38.5%		NA	57.4%
5	% of Mothers who Smoke Any Time During Pregnancy	21.2%		18.3%	26.1%
6	% of Mothers who Drank Any Time During Pregnancy	NA		4.2%	2.8%

Source: <http://health.mo.gov/data/vitalstatistics/mvs09/Table10B.pdf>

#	www.countyhealthrankings.org, 2012	Cass Co MO	Trend	Missouri	**MO Rural Counties Norm
1	Low birth weight	6.7%		8.1%	7.7%
2	Teen birth rate per 1000	31.0		42	51

#	Vital Statistics: Age-Group of Mothers, 2011 (%)	Cass County	Trend	Missouri	**MO Rural Counties Norm
2	Under 15	0.2%		0.1%	0.1%
3	15-17	2.9%		2.5%	3.2%
4	18-19	4.7%		6.7%	9.8%
5	20-24	24.6%		26.5%	34.6%
6	25-29	31.9%		30.5%	29.0%
7	30-34	25.3%		23.0%	15.3%
8	35-39	9.0%		8.8%	6.5%
9	40 & Over	1.5%		1.9%	1.5%

Source: <http://health.mo.gov/data/vitalstatistics/mvs09/Table10B.pdf>

**TAB 5 Hospitalization/Provider Profile** Understanding provider access and disease patterns are fundamental in healthcare delivery. Listed below are several vital county statistics.

#	Missouri Hospital Association, 2010	Cass County MO	Trend	Missouri	**MO Rural Counties Norm
1	Primary Care Provider Rate per 100,000	33.2		51.7	44.5

Source: Medicare/Dartmouth Institute (2001-2006)

#	countyhealthrankings.org, 2012	Cass County MO	Trend	Missouri	**MO Rural Counties Norm
1	Preventable hospital stays per 1000 disc	70.0		73.0	88.9
2	PCP Ratio (# people served per PCP)	4,156:1		1,495:1	3,352:1

#	Kansas City Health Matters	Cass County	Trend	KC Norm
1	Emergency Room Visit Rate per 1000	341		387
2	Hospital Admission Rate per 100,000	1,068		1172

**TAB 5 Hospitalization/Provider Profile (Con't)**

#	MHA HIDI - Market CASS County MO	FFY 2010	FFY 2011	FFY 2012	Trend
1	Total Discharges (All IP)	11,892	11,800	12,151	
2	Total IP Discharges-Age 45-64	2,590	2,630	2,646	
3	Total IP Discharges-Age 65+	4,096	4,104	3,270	
4	Psychiatric	919	927	1,180	
5	Obstetric	1,289	1,183	1,224	
6	Surgical %	26.4%	25.6%	22.9%	

Cass Regional Medical Center		Historical Patient Volumes			
#	Total Patients	YR2010	YR2011	YR2012	Trend
1	Total Inpatient discharges (All zips)	1,725	1,613	1,691	
2	Total Emergency Visits	13,931	14,470	14,915	
3	Total Outpatient Visits	38,773	38,469	37,691	
4	Total Clinic (Physician) visits	42,157	48,747	51,998	

Source Hospital Internal Records

Belton Regional Medical Center		Historical Patient Volumes			
#	Total Patients	YR2010	YR2011	YR2012	Trend
1	Total Inpatient discharges (All zips)	1,569	1,648	1,862	
2	Total Emergency Visits	17,459	18,710	19,386	
3	Total Outpatient Visits	23,235	23,883	25,314	
4	Total Clinic (Physician) visits	38,287	44,835	49,301	

Source Hospital Internal Records

**TAB 6 Social & Rehab Services Profile.** Behavioral health care provide another important indicator of community health status. Below is a summary of limited information:

#	Kids Count - Health/Mental Health	Cass County	Trend	Missouri	**MO Rural Counties Norm
1	Children receiving services for serious emotional disorders	190		26,755	85 (Aver)
2	Juvenile law violation referrals	40		28,292	55

#	Division of Comprehensive Psychiatric Services - Clinical Data - Cass County Only	2011	2012	Trend
1	Adjustment Disorder	62	49	
2	Anxiety Disorder	187	206	
3	Dementia	0	0	
4	Developmental Disorder	7	0	
5	Impulse Control Disorder	141	144	
6	Mood Disorder	376	366	
7	Psychotic Disorder	87	84	

People Who Received Clinical Treatment from the Division of Comprehensive Psychiatric Services: The total number of diagnoses is larger than the number served because some individuals had more than one type of disorder. \*Counts under 5 suppressed to protect identities

**TAB 7 Health Risk Profiles.** Knowing community health risk factors and disease patterns can aid in the understanding “next steps” to improve health. Being overweight/obese; smoking, drinking in excess, not exercising etc can lead to poor health.

#	www.countyhealthrankings.org, 2012	Cass County	Trend	Missouri	**MO Rural Counties Norm
1	Adult obesity	33.0%		31.0%	31.5%
2	Adult smoking	23.0%		23.0%	23.4%
3	Excessive drinking	14.0%		17.0%	12.2%
4	Inadequate social support	15.0%		19.0%	17.8%
5	Physical inactivity	28.0%		28.0%	31.8%
6	Poor mental health days	3.5		3.8	3.8
7	Poor physical health days	3.5		3.7	4.4
8	Sexually transmitted infections (#)	273		435	162
#	www.countyhealthrankings.org, 2012	Cass County	Trend	Missouri	**MO Rural Counties Norm
1	Air Pollution Particulate Matter Days	9.2		10.6	10.62
2	Lead Risk Housing	NA		NA	NA
3	Exposure to Poor Water Quality	4%		5%	NA
#	Missouri Hospital Association, 2012	Cass County	Trend	Missouri	**MO Rural Counties Norm
1	HIV rate per 100,000	58.0		110.0	72.7
2	Poor or Fair Health	14.0%		20.9%	19.9%

**TAB 8 Uninsured Profiles.** Based on synthetic estimations, the number of insured is documented below. Also, the amount of charity care (last 3 years of free care) from area providers is trended below.

#	www.countyhealthrankings.org, 2012	Cass County	Trend	Missouri	**MO Rural Counties Norm
1	Uninsured	13-15%		15.0%	22.9%
#	Kids Count - Children enrolled in MO HealthNet for Kids	Cass County	Trend	Missouri	**MO Rural Counties Norm
1	2008	5,933		476,386	1,392
2	2007	5,547		472,387	1,395
3	2006	5,264		471,913	1,405
Source Hospital Internal Records					
Cass Regional Medical Center \$ (000)					
		YR10	YR11	YR12	Trend
1	Bad Debt.. Have Insurance Cant' Pay Bill	\$7,085	\$7,985	\$10,337	
2	Charity Care .. Free Care given	\$1,157	\$1,316	\$1,436	
<b>Totals</b>		<b>\$8,242</b>	<b>\$9,301</b>	<b>\$11,773</b>	
Belton Regional Medical Center \$ (000)					
		YR10	YR11	YR12	Trend
1	Bad Debt.. Have Insurance Cant' Pay Bill	4,791	5,375	6,557	
2	Charity Care .. Free Care given	3,960	4,675	4,675	
<b>Totals</b>		<b>\$8,751</b>	<b>\$10,050</b>	<b>\$11,232</b>	

**TAB 9 Mortality Profile.** The leading causes of county deaths are listed below. Areas of higher than expected are so noted.

#	2011 Vital Statistics Cause of Death	Cass County MO	Mix %	Missouri	Mix %	Trend
	<b>TOTALS</b>	<b>759</b>	<b>100.0%</b>	<b>55,599</b>	<b>100.0%</b>	
1	Cancer	185	24.4%	12,403	22.3%	
2	Heart disease	160	21.1%	13,746	24.7%	
3	Other diseases (residual)	160	21.1%	6,559	11.8%	
4	Chronic lower respiratory diseases	58	7.6%	3,483	6.3%	
5	Alzheimer's disease	47	6.2%	1,916	3.4%	
6	Cerebrovascular disease (Stroke)	40	5.3%	3,010	5.4%	
7	Kidney disease (nephritis/nephrotic syndrome/nephrosis)	24	3.2%	1,251	2.3%	
8	Diabetes	18	2.4%	1,421	2.6%	
9	Pneumonia and influenza	15	2.0%	1,200	2.2%	
10	Essential hypertension	11	1.4%	458	0.8%	
11	Motor vehicle accidents	10	1.3%	830	1.5%	
12	Suicide	10	1.3%	921	1.7%	
13	Septicemia	8	1.1%	794	1.4%	
14	Homicide	5	0.7%	416	0.7%	

**TAB 10 Preventive Health Profile.** The following table reflects future health of county. This information also is an indicator of community awareness of preventative measures.

#	www.countyhealthrankings.org, 2012	Cass County MO	Trend	Missouri	**MO Rural Counties Norm
1	Diabetic screening	85.0%		85%	84.2%
2	Limited access to healthy foods	8.0%		6%	8.4%
3	Mammography screening	64.0%		64%	57.0%

#	Future Data	Cass County	Trend	Missouri	**MO Rural Countys Norm
1	Annual check-up visit PCP (past year)	NA		NA	NA
2	Annual check-up visit to Dentist (past year)	NA		NA	NA
3	Annual check-up visit to Eye Doctor (past year)	NA		NA	NA

## Primary Research Findings

**CassConnect** also requested primary research to be conducted. In the first week of December 2013, a CHNA online survey was created to connect community data (see Section V for survey content). On Jan 6<sup>th</sup>, 2014 2,500 paper surveys will be distributed (mailed/handed out) to randomly selected Cass County residents. (Note: As of Town Hall meeting on 12/17/13, 170 completed surveys have been completed.) Below are key CHNA Cass County findings to date:

Preliminary CHNA - Cass County as of 12/15/13				N=170
ZIP	NAME	County	HH Yr2011	Returns
64012	BELTON	CASS, MO	10,433	48
64701	HARRISONVILLE	CASS, MO	5,651	48
64078	PECULIAR	CASS, MO	3,236	23
64083	RAYMORE	CASS, MO	7,702	19
64080	PLEASANT HILL	CASS, MO	4,811	9
64747	GARDEN CITY	CASS, MO	1,502	7
64725	ARCHIE	CASS, MO	744	4
64734	CLEVELAND	CASS, MO	720	1
64743	EAST LYNNE	CASS, MO	107	1
64090	STRASBURG	CASS, MO	54	0
64746	FREEMAN	CASS, MO	544	0
No Zip given - Cass Co				10

Community Healthcare Needs Assessment 2013					
In general, how would you rate the overall quality of the healthcare delivered to your community?	CHNA NORM (19) N=7,477	%	Prelim Cass Co N=170	%	Trend
<b>Top 2 Boxes</b>		79.4%		82.2%	
Very Good	2,140	29.8%	47	27.8%	
Good	3,567	49.6%	92	54.4%	
Fair	1,210	16.8%	24	14.2%	
Poor	222	3.1%	5	3.0%	
Very Poor	49	0.7%	1	0.6%	
<b>Totals</b>	<b>7,188</b>		<b>169</b>	<b>100.0%</b>	

Community Healthcare Needs Assessment 2013					
In general, how would you best describe your health? (Choose one)	CHNA NORM (19) N=7,477	%	Prelim Cass Co N=170	%	Trend
<b>Top 2 Boxes</b>		82.1%		83.9%	
Very Good	1,687	24.8%	39	23.2%	
Good	3,906	57.3%	102	60.7%	
Fair	1,034	15.2%	22	13.1%	
Poor	147	2.2%	3	1.8%	
Very Poor	39	0.6%	2	1.2%	
<b>Totals</b>	<b>6,813</b>		<b>168</b>	<b>100.0%</b>	

Table below outlines Cass County perceptions of available services. Lower scores are better.

Community Healthcare Needs Assessment 2013	Poor / Very Poor %		
How satisfied are you with each of the following . . . ?	CHNA NORM (19) N=7,477	Prelim Cass Co N=170	Trend
a) Ambulance Service	3.1%	7.1%	Yellow
b) Child Care	9.0%	11.0%	Red
c) Chiropractor	4.7%	1.8%	Green
d) Dentists	7.8%	4.5%	Green
e) Emergency Room	9.2%	5.7%	Yellow
f) Eye Doctor / Optometrist	5.3%	3.2%	Green
g) Family Planning Services	13.3%	27.9%	Red
h) Home Health	6.4%	5.8%	Yellow
i) Hospice	4.9%	5.8%	Yellow
j) Hospital Inpatient Services	5.2%	2.2%	Green
k) Mental Health Services	31.6%	25.0%	Red
l) Nursing Home	12.2%	11.1%	Red
m) Outpatient Services	4.2%	0.7%	Green
n) Pharmacy	2.2%	0.6%	Green
o) Primary Care Doctors	4.6%	0.6%	Green
p) Public Health Department	5.4%	10.1%	Red
q) School Nurse	7.6%	8.2%	Yellow
r) Specialist Physician care	10.1%	6.2%	Yellow

In your opinion, how much of a problem are the following causes of diseases or disability in your community?	CHNA NORM (19) N=7,477	Prelim Cass Co N=170	Trend
Cancer	52.5%	38.5%	Yellow
Diabetes	53.9%	64.4%	Red
Substance Abuse	57.5%	71.7%	Red
Heart Disease	45.8%	54.1%	Red
Sexually Transmitted Dis	20.8%	23.6%	Yellow
Mental Disorders	36.1%	49.2%	Red
Obesity	60.5%	76.7%	Red
Pneumonia / Flu	17.2%	11.3%	Yellow
Respiratory Disease	26.7%	28.7%	Yellow
Stroke	22.6%	20.5%	Yellow
Suicide	17.4%	11.9%	Yellow
Trauma	14.3%	16.2%	Yellow

Table below tallies Cass County opinions regarding areas of health focus.

<b>Community Healthcare Needs Assessment 2013</b>					
In your opinion, what areas need additional education or attention in our community? (Check all that apply)	CHNA NORM (19) N=7,477	%	Prelim Cass Co N=170	%	Trend
a) Abuse / Violence	2,832	5.4%	80	5.6%	
b) Aging (Dementia)	2,994	5.7%	74	5.2%	
c) Alcohol	2,867	5.4%	68	4.8%	
d) Alternative Medicine	1,726	3.3%	51	3.6%	
e) Child Care	1,586	3.0%	42	2.9%	
f) Chronic Diseases	1,808	3.4%	59	4.1%	
g) Family Planning / Birth Control	1,957	3.7%	52	3.6%	
h) Lead Exposure	477	0.9%	1	0.1%	
i) Mental Illness	2,984	5.6%	74	5.2%	
j) Neglect	1,572	3.0%	37	2.6%	
k) Nutrition	2,910	5.5%	86	6.0%	
l) Obesity	4,334	8.2%	122	8.5%	
m) Ozone (Air Quality)	335	0.6%	6	0.4%	
n) Pain Management	2,008	3.8%	48	3.4%	
o) Poverty	2,343	4.4%	52	3.6%	
p) Preventative Healthcare	2,918	5.5%	76	5.3%	
q) Sexually Transmitted Diseases	1,216	2.3%	29	2.0%	
r) Suicide	1,712	3.2%	39	2.7%	
s) Teen Pregnancy	2,571	4.9%	60	4.2%	
t) Tobacco Use	2,524	4.8%	70	4.9%	
u) Uninsured	2,748	5.2%	69	4.8%	
v) Vaccinations / Immunizations	1,112	2.1%	39	2.7%	
w) Water Quality	1,346	2.5%	25	1.7%	
x) Wellness Education	2,571	4.9%	65	4.5%	
y) Drugs	756	1.4%	66	4.6%	
z) Gambling	228	0.4%	16	1.1%	
aa) Injury Prevention	205	0.4%	15	1.0%	
Other (please specify)	491	0.9%	10	0.7%	
<b>TOTALS</b>	<b>52,933</b>	<b>100.0%</b>	<b>1,431</b>	<b>100.0%</b>	

# **IV. Inventory of Community Health Resources**

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**[VVV Research & Development INC]**

<b>Inventory of Health Services - Cass County MO</b>				
<b>Cat</b>	<b>HC Services Offered in county: Yes / No</b>	<b>Hospital</b>	<b>HLTH Dept</b>	<b>Private</b>
<b>Clinic</b>	<b>Primary Care</b>	<b>yes</b>	<b>no</b>	<b>yes</b>
<b>Hosp</b>	<b>Alzheimer Center</b>	<b>no</b>	<b>no</b>	<b>yes</b>
<b>Hosp</b>	<b>Ambulatory Surgery Centers</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Arthritis Treatment Center</b>	<b>no</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Bariatric/weight control services</b>	<b>yes</b>	<b>no</b>	<b>yes</b>
<b>Hosp</b>	<b>Birthing/LDR/LDRP Room</b>	<b>no</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Breast Cancer</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Burn Care</b>	<b>no</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Cardiac Rehabilitation</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Cardiac Surgery</b>	<b>no</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Cardiology services</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Case Management</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Chaplaincy/pastoral care services</b>	<b>yes</b>	<b>no</b>	<b>yes</b>
<b>Hosp</b>	<b>Chemotherapy</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Colonoscopy</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Crisis Prevention</b>	<b>yes</b>	<b>no</b>	<b>yes</b>
<b>Hosp</b>	<b>CTScanner</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Diagnostic Radioisotope Facility</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Diagnostic/Invasive Catheterization</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Electron Beam Computed Tomography (EBCT)</b>	<b>no</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Enrollment Assistance Services</b>	<b>yes</b>	<b>no</b>	<b>yes</b>
<b>Hosp</b>	<b>Extracorporeal Shock Wave Lithotripter (ESWL)</b>	<b>no</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Fertility Clinic</b>	<b>no</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>FullField Digital Mammography (FFDM)</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Genetic Testing/Counseling</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Geriatric Services</b>	<b>yes</b>	<b>no</b>	<b>yes</b>
<b>Hosp</b>	<b>Heart</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Hemodialysis</b>	<b>yes</b>	<b>no</b>	<b>yes</b>
<b>Hosp</b>	<b>HIV/AIDSservices</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Image-Guided Radiation Therapy (IGRT)</b>	<b>no</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Inpatient Acute Care - Hospital services</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Intensity-Modulated Radiation Therapy (IMRT) 161</b>	<b>no</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Intensive Care Unit</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Intermediate Care Unit</b>	<b>no</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Interventional Cardiac Catheterization</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Isolation room</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Kidney</b>	<b>yes</b>	<b>no</b>	<b>yes</b>
<b>Hosp</b>	<b>Liver</b>	<b>no</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Lung</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>MagneticResonance Imaging (MRI)</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Mammograms</b>	<b>yes</b>	<b>no</b>	<b>yes</b>
<b>Hosp</b>	<b>Mobile Health Services</b>	<b>no</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Multislice Spiral Computed Tomography (&lt;64 slice CT)</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Multislice Spiral Computed Tomography (&lt;64+ slice CT)</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Neonatal</b>	<b>no</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Neurological services</b>	<b>yes</b>	<b>no</b>	<b>yes</b>
<b>Hosp</b>	<b>Obstetrics</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Occupational Health Services</b>	<b>yes</b>	<b>no</b>	<b>yes</b>
<b>Hosp</b>	<b>Oncology Services</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Orthopedic services</b>	<b>yes</b>	<b>no</b>	<b>yes</b>
<b>Hosp</b>	<b>Outpatient Surgery</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Pain Management</b>	<b>yes</b>	<b>no</b>	<b>yes</b>
<b>Hosp</b>	<b>Palliative Care Program</b>	<b>yes</b>	<b>no</b>	<b>yes</b>
<b>Hosp</b>	<b>Pediatric</b>	<b>yes</b>	<b>no</b>	<b>yes</b>
<b>Hosp</b>	<b>Physical Rehabilitation</b>	<b>yes</b>	<b>no</b>	<b>yes</b>
<b>Hosp</b>	<b>Positron Emission Tomography (PET)</b>	<b>no</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Positron Emission Tomography/CT (PET/CT)</b>	<b>yes</b>	<b>no</b>	<b>no</b>
<b>Hosp</b>	<b>Psychiatric Services</b>	<b>yes</b>	<b>no</b>	<b>yes</b>

<b>Inventory of Health Services - Cass County MO</b>				
<b>Cat</b>	<b>HC Services Offered in county: Yes / No</b>	<b>Hospital</b>	<b>HLTH Dept</b>	<b>Private</b>
Hosp	Radiology, Diagnostic	yes	no	yes
Hosp	Radiology, Therapeutic	yes	no	no
Hosp	Reproductive Health	yes	no	no
Hosp	Robotic Surgery	no	no	no
Hosp	Shaped Beam Radiation System 161	no	no	no
Hosp	Single Photon Emission Computerized Tomography	no	no	no
Hosp	Sleep Center	yes	no	no
Hosp	Social Work Services	yes	no	yes
Hosp	Sports Medicine	yes	no	yes
Hosp	Stereotactic Radiosurgery	no	no	no
Hosp	Swing Bed Services	yes	no	yes
Hosp	Transplant Services	no	no	no
Hosp	Trauma Center -Level IV	yes	no	no
Hosp	Ultrasound	yes	no	yes
Hosp	Women's Health Services	yes	no	yes
Hosp	Wound Care	yes	no	no
SR	Adult Day Care Program	no	no	yes
SR	Assisted Living	no	no	yes
SR	Home Health Services	no	no	yes
SR	Hospice	no	no	yes
SR	LongTerm Care	no	no	yes
SR	Nursing Home Services	no	no	yes
SR	Retirement Housing	no	no	yes
SR	Skilled Nursing Care	yes	no	yes
ER	Emergency Services	yes	no	no
ER	Urgent Care Center	no	no	yes
ER	Ambulance Services	no	no	yes
SERV	Alcoholism-Drug Abuse	no	no	yes
SERV	Blood Donor Center	no	no	no
SERV	Chiropractic Services	no	no	yes
SERV	Complementary Medicine Services	no	no	yes
SERV	Dental Services	no	no	yes
SERV	Fitness Center	no	no	yes
SERV	Health Education Classes	yes	yes	yes
SERV	Health Fair (Annual)	yes	no	yes
SERV	Health Information Center	yes	no	yes
SERV	Health Screenings	yes	no	yes
SERV	Meals on Wheels	no	no	yes
SERV	Nutrition Programs	yes	yes	yes
SERV	Patient Education Center	yes	no	no
SERV	Support Groups	yes	no	yes
SERV	Teen Outreach Services	no	no	yes
SERV	Tobacco Treatment/Cessation Program	yes	no	yes
SERV	Transportation to Health Facilities	no	no	yes
SERV	Wellness Program	yes	yes	yes

## Providers Delivering Care in Cass County MO Service Area

# of FTE Providers working in county	FTE Physicians			FTE Allied Staff
	County Based @ CRMC	County Based @ Belton	Visting DRs *	PA / NP @ CRMC
<b>Primary Care:</b>				
Family Practice	11.6	6.0	3.0	9.5
Internal Medicine / Geriatrician	1.0	1.0	2.0	
Obstetrics/Gynecology	0.3	4.0	0.1	0.2
Pediatrics	0.0	0.0	0.0	
<b>Medicine Specialists:</b>				
Allergy/Immunology	0.0	1.0	0.0	
Cardiology	1.4	8.0	0.6	1.0
Dermatology	0.5	0.0	0.0	
Endocrinology	0.1	0.0	0.0	
Gastroenterology	0.0	0.0	5.0	
Oncology/RADO	0.4	3.0	0.3	
Infectious Diseases	0.1	0.0	2.0	
Nephrology	0.2	0.0	8.0	
Neurology	0.5	3.0	1.0	
Psychiatry	1.0	0.0	0.2	
Pulmonary	0.2	5.0	1.0	
Rheumatology	0.4	0.0	0.0	
<b>Surgery Specialists:</b>				
General Surgery / Colon / Oral	3.0	2.0	1.4	
Neurosurgery	0.0	0.0	0.0	
Ophthalmology	0.4	0.0	0.1	
Orthopedics	1.0	3.0	1.5	1.0
Otolaryngology (ENT)	1.0	2.0	3.1	
Plastic/Reconstructive	0.0	1.0	2.1	
Thoracic/Cardiovascular/Vasc	0.0	0.0	0.0	
Urology	0.2	1.0	0.1	
<b>Hospital Based:</b>				
Anesthesia/Pain	0.9	0.0	8.0	3.6
Emergency	5.2	8.0	0.0	1.0
Urgent Care	2.1	0.0	0.0	2.1
Radiology	1.0	6.0	0.0	
Pathology	1.0	1.0	1.0	
Hospitalist	3.0	0.0	4.0	
Neonatal/Perinatal	0.0	0.0	0.0	
Physical Medicine/Rehab	0.0	0.0	0.0	
Wound Care	0.5	0.0	0.0	
Podiatry	0.2	2.0	2.0	
<b>TOTALS</b>	<b>37.2</b>	<b>57.0</b>	<b>46.5</b>	<b>18.4</b>

\* Total # of FTE Specialists serving community who office outside Cass County.

<b>Visiting Specialists to Cass Regional Medical Center</b>					
<b>SPECIALTY</b>	<b>Physician Name or Group</b>	<b>Specialist Office Location (City)</b>	<b>At Hospital</b>	<b>At MOB</b>	<b>FTEs</b>
Audiology	Angelda Wright	Harrisonville, Mo		Fridays	0.2
Cardiology	Midwest Cardiology	Harrisonville, Mo		2 days per week	0.4
Cardiology	KC Cardiology- Carrie Totta, MD	Harrisonville, Mo		5 days per week	1.0
Dermatology	Viseslav Tonkovic, MD	Harrisonville, Mo	2nd & 4th Friday morning		0.05
Dermatology	Marija Tonkovic, MD	Harrisonville, Mo	2nd and 4th Wednesday		0.1
Dermatology	Marija Tonkovic, MD	Harrisonville, Mo	Mondays		0.2
Dermatology	Viseslav Tonkovic, MD	Harrisonville, Mo	Tuesday afternoons		0.1
EMG	Michael Schwartzman, MD	Harrisonville, Mo	Fridays 2X per month		0.1
EMG	Robert Trout, MD	Harrisonville, Mo	Thursdays		0.2
Endocrinology	Madhavi Yarlagadda, MD	Harrisonville, Mo		2nd & 3rd Thursdays	0.1
Eye	Christopher Banning, MD	Harrisonville, Mo	1st & 3rd Wednesday		0.1
General Surgery	Jack Hudkins, MD, Michael Kohlman, MD & Walter Costner, MD	Harrisonville, Mo	Daily	Daily	3.0
Gynecology -	Scott Beard, MD	Harrisonville, Mo	Tuesday afternoons		0.10
Gynecology -	Bradley Sullivan, MD	Harrisonville, Mo		3rd Tuesday mornings	
Gynecology -	Megan Sneed, MD	Harrisonville, Mo		Wednesday	1.0
Infectious Disease	Paul Brune, MD, David McKinsey, MD & Jeol McKinsey, MD	Harrisonville, Mo		Wednesday afternoons	0.2
Infusion Clinic	Cass Regional Medical Center	Harrisonville, Mo	5 days per week		1.0
Nephrology	Robert Golder, MD & Subramanian Sivarajan, MD	Harrisonville, Mo		Mondays	0.2
Neurology -	Susan Crandell, DO	Harrisonville, Mo	Fridays- 2 X per month		0.05
Neurology -	Michael Schwartzman, MD	Harrisonville, Mo	Wednesdays		0.2
Neurology -	Iftexhar Ahmed, MD	Harrisonville, Mo		Wednesday afternoons	0.1
Oncology -	William Stephenson, MD	Harrisonville, Mo	Mondays & Thursdays		0.4
Otolaryngology	Mary Luce, MD	Harrisonville, Mo		Mon, Tue, Thurs, Fridays	0.8
Orthopedic -	Danny Carroll, MD, James Queenan, DO & Ken Petersen, DO	Harrisonville, Mo	Thursdays	Tuesdays, Wednesdays, Thursdays all day & Friday mornings	1.0
Pain Mgmt	James Johnson, DO	Harrisonville, Mo	Thursday afternoons		0.2
Pain Mgmt	Richard Morgan, MD	Harrisonville, Mo	Tuesday afternoons		0.2
Pain Mgmt	George Edwards, MD	Harrisonville, Mo	Wednesday afternoons		0.2
Podiatry	William Cruceam DPM	Harrisonville, Mo	Wednesdays		0.2
Pulmonary -	Kansas City Pulmonary Practice	Harrisonville, Mo	Wednesdays	Wednesdays	0.2
Rheumatology -	Kevin Latinis, MD	Harrisonville, Mo	Wednesdays & Thursdays		0.4
Urology -	Keith Ambercrombie, MD	Harrisonville, Mo	Tuesday mornings		0.1
Urology -	Steven Nash, MD	Harrisonville, Mo		Thursday mornings	0.1
Vein	Bangalore Deepak, MD	Harrisonville, Mo		1st Thursday afternoons	0.025
Weight Loss	Laura Voss, DO & James Lawrenzi, DO	Harrisonville, Mo		Tuesday mornings	0.1
Wound	Cass Regional Medical Center	Harrisonville, Mo	5 days a week		1.0
Wound	Michael Kohlman, MD	Harrisonville, Mo	Thursday afternoons		0.1
Wound	Shaun Holden, MD	Harrisonville, Mo	Tuesday mornings		0.1

# Cass County MO Health Services Directory

## Emergency Numbers

<b>Police/Sheriff</b>	<b>911</b>
<b>Fire</b>	<b>911</b>
<b>Ambulance</b>	<b>911</b>

### Non-Emergency Numbers

	<b>Police</b>	<b>Fire</b>	<b>Ambulance</b>
<b>Harrisonville</b>	(816) 380-8320	(816) 380-8592	(816) 380-8925
<b>Belton</b>	(816) 331-4331	(816) 331-7969	(816) 331-7969
<b>Raymore</b>	(816) 331-0350	(816) 331-3008	(816) 331-3008
<b>Pleasant Hill</b>	(816) 540-9109	(816) 540-9108	(816) 540-9109
<b>Peculiar</b>	(816) 779-5102	(816) 779-5766	(816) 779-5766
<b>Archie</b>	(816) 430-5242	(816) 380-6744	(816) 380-6744
	<b>Police</b>	<b>Fire</b>	
<b>Cleveland</b>	(816) 618-3059	(816) 618-3998	
<b>Freeman</b>	(816) 250-2902	(816) 899-2550	
<b>Garden City</b>	(816) 773-8201	(816) 862-6366	
<b>Drexel</b>	(816) 380-5200	(816) 657-2662	
<b>Creighton</b>	(660) 499-2210	(660) 499-2313	
<b>East Lynne</b>	(816) 626-3521	(816) 869-3840	
<b>Strasburg</b>	(816) 866-3911	(816) 540-9108	

**Cass Co. Sherriff** (816) 380-5200

## **Hospitals**

Belton Regional Medical Center  
17065 U.S. 71  
Belton, MO 64012  
(816) 348-1200

Cass Regional Medical Center  
2800 Rock Haven Rd.  
Harrisonville, MO 64701  
(816) 380-3474

## **Health Departments /Extension**

Cass County Health Department  
300 S Main St  
Harrisonville, MO 64701  
(816) 380-8425

University of MO Extension  
201 West Wall  
Harrisonville, MO 64701  
(816) 380-8460

<http://extension.missouri.edu/cass>

## **Clinics**

### **Allergy and Immunology**

Aggarwal Jag M, MD  
Aggarwal Allergy Clinic, Inc  
17067 S 71 Highway Ste 200  
Belton, MO 64012  
(816) 525-8400

### **Anesthesia**

Barrett Mark. CRNA  
Cass Regional Medical Center  
Anesthesia Department  
2800 E. Rock Haven Road  
Harrisonville, MO 64701  
(816) 380-3474

Dunham Gerald. CRNA  
Cass Regional Medical Center  
Anesthesia Department  
2800 E. Rock Haven Road  
Harrisonville, MO 64701  
(816) 380-3474

Schnorf-McCully Kristi. CRNA  
Cass Regional Medical Center  
Anesthesia Department  
2800 E. Rock Haven Road  
Harrisonville, MO 64701  
(816) 380-3474

### **Audiology**

Wright Angela, AuD  
Cass Regional ENT Clinic  
2820 E. Rock Haven Rd., Suite 210  
Harrisonville, MO 64701  
(816) 380-2446

### **Cardiology**

Ashley Lillard G. Jr., MD  
Kansas City Cardiology Associates  
2820 E. Rock Haven Rd., Ste. 130  
Harrisonville, MO 64701  
(816) 525-1600

Blick David, MD  
Kansas City Cardiology Associates  
2820 E. Rock Haven Rd., Ste. 130  
Harrisonville, MO 64701  
(816) 525-1600

Brown Richard Paul, MD  
Midwest Heart & Vascular Specialists,  
LLC  
17067 South Outer Road, Suite 200  
Belton, MO 64012  
(816) 276-4800

Chilappa Kiranmayi , MD  
Midwest Heart & Vascular Specialists,  
LLC  
17065 South Outer Road  
Belton, MO 64012  
(816) 348-1200

Chilappa Kiranmayi , MD  
Midwest Heart & Vascular Specialists,  
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Harrisonville, MO 64701  
(816) 380-8080

Dang Elizabeth V, MD  
Midwest Heart & Vascular Specialists,  
LLC  
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Belton, MO 64012  
(816) 276-4800

Dunker Daniel H., MD  
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Hill Shellie, FNP-C  
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Harrisonville, MO 64701  
(816) 380-8080

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Kansas City Cardiology Associates  
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Harrisonville, MO 64701  
(816) 525-1600

Mazzella Marco S., MD  
Kansas City Cardiology Associates  
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Patel Ujjaval M, MD  
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Totta Carrie A., MD, FCC  
Midwest Heart & Vascular Specialists,  
LLC  
2820 E. Rock Haven Rd., Ste. 200  
Harrisonville, MO 64701  
(816) 380-8080

### **Dermatology**

Tonkovic-Capin Marija, MD  
Rock Haven Specialty Clinic  
2820 E. Rock Haven Rd., Ste. 150  
Harrisonville, MO 64701  
(816) 887-0312

Tonkovic-Capin Visislav, MD  
Rock Haven Specialty Clinic  
2820 E. Rock Haven Rd., Ste. 150  
Harrisonville, MO 64701  
(816) 887-0312

### **Diagnostic Radiology**

Farber Michael Eliot, MD  
Midwest Radiology, Inc 17065 South  
Hwy 71  
Belton, MO 64012  
(816) 348-1200

**Emergency Medicine**

Chamberlain Rebecca J., DO  
Health Care Associated Emergency  
Physicians  
Cass Regional Medical Center  
2800 E. Rock Haven Rd.  
Harrisonville, MO 64701  
(816) 887-0762

Charles Deidra L., MD  
Lindsey Belt Emergency Physicians, LLC  
17065 South 71 Hwy  
Belton, MO 64012  
(816) 348-1250

Cook Cecil Alan, DO  
Lindsey Belt Emergency Physicians, LLC  
17065 South 71 Hwy  
Belton, MO 64012  
(816) 348-1250

Cook Cecil Alan, DO  
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Deshmukh Ameet, MD  
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Physicians  
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Dickerson David W., MD  
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Galvin William Jr., DO  
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Girken Jeffrey, MD  
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Physicians  
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Holcomb Mark, MD  
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Harrisonville, MO 64701  
(816) 887-0762

Johnston Robert M., MD  
Health Care Associated Emergency  
Physicians  
Cass Regional Medical Center  
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Midwest Radiology, Inc  
17065 South Hwy 71  
Belton, MO 64012  
(816) 348-1200

### **Rheumatology**

Latinis Kevin, MD, PhD  
Cass Regional Medical Center Specialists  
Clinic  
2800 E. Rock Haven Rd.  
Harrisonville, MO 64701  
(816) 887-0331

### **Urology**

Ambercrombie Keith, MD  
Rock Haven Specialty Clinic  
2820 E. Rock Haven Rd., Ste. 150  
Harrisonville, MO 64701  
(816) 887-0312

Nash Steven D., MD  
Kansas City Urology Care, PA  
17053 South Hwy 71, Ste. 204  
Belton, MO 64012  
(816) 331-6920

Nash Steven D., MD  
Kansas City Urology Care, PA  
2820 E. Rock Haven Rd., Ste. 205  
Harrisonville, MO 64701  
(816) 331-6920

**Vascular Neurology**

Kohake Shannon E, MD  
Research Neurology Associates, LLC  
17065 South Outer Road  
Belton, MO 64012  
(816) 756-2641

Kohake Shannon E, MD Research  
Neurology Associates, LLC  
2820 E. Rock Haven Rd, Ste. 205  
Harrisonville, MO 64701  
(816) 380-8080

**Vein Specialist**

Deepak Bangalore V., MD  
Midwest Heart and Vascular  
2820 E. Rock Haven Rd., Ste. 200  
Harrisonville, MO 64701  
(816) 380-8088

**Weight Loss & Bariatric Medicine**

Lawrenzi James, DO  
Cass Regional Weight Loss & Bariatric  
Surgery Clinic  
2820 E. Rock Haven Rd., Ste. 210  
Harrisonville, MO 64701  
(816) 380-2446

Voss Laura, DO  
Cass Regional Weight Loss & Bariatric  
Surgery Clinic  
2820 E Rock Haven Rd., Ste. 210  
Harrisonville, MO 64701  
(816) 380-2446

**Wellness Medicine**

Burris Marsha, FNP-BC  
HFM Zone  
2820 E. Rock Haven Rd., Ste. 100  
Harrisonville, MO 64701  
(816) 380-3582

Holden Shaun B., MD  
HFM Zone  
2820 E. Rock Haven Rd., Ste. 100  
Harrisonville, MO 64701  
(816) 380-3582

**Wound Care**

Costner Walter, MD  
The Wound Center at Rock Haven  
Specialty Clinic  
2820 E. Rock Haven Rd., Ste. 150  
Harrisonville, MO 64701  
(816) 887-0303

Deshmukh Ameet, MD  
The Wound Center at Rock Haven  
Specialty Clinic  
2820 E. Rock Haven Rd., Ste. 150  
Harrisonville, MO 64701  
(816) 887-0303

Holcomb Mark, MD  
The Wound Center at Rock Haven  
Specialty Clinic  
2820 E. Rock Haven Rd., Ste. 150  
Harrisonville, MO 64701  
(816) 887-0303

Holden Shaun B., MD  
The Wound Center at Rock Haven  
Specialty Clinic  
2820 E. Rock Haven Rd., Ste. 150  
Harrisonville, MO 64701  
(816) 887-0303

Johnston Robert MD  
The Wound Center at Rock Haven  
Specialty Clinic  
2820 E. Rock Haven Rd., Ste. 150  
Harrisonville, MO 64701  
(816) 887-0303

Kohlman Michael, MD  
The Wound Center at Rock Haven  
Specialty Clinic  
2820 E. Rock Haven Rd., Ste. 150  
Harrisonville, MO 64701  
(816) 887-0303

Ostrander Craig, DO  
The Wound Center at Rock Haven  
Specialty Clinic  
2820 E. Rock Haven Rd., Ste. 150  
Harrisonville, MO 64701  
(816) 887-0303

### **Children and Youth**

Boys and Girls Town National Hotline  
1-800-448-3000  
[www.girlsandboystown.org](http://www.girlsandboystown.org)

Child/Adult Abuse and Neglect Hotline  
800-922-5330

Child Abuse National Hotline  
800-422-4453  
800-222-4453 (TDD)  
[www.childhelp.org](http://www.childhelp.org)

Child Abuse National Hotline  
1-800-4-A-CHILD (422-4453)  
[www.childabuse.com](http://www.childabuse.com)

Child Find of America  
1-800-426-5678

Child Help USA National Child Abuse  
Hotline  
1-800-422-4453

National Runaway Switchboard  
1-800-RUNAWAY  
[www.1800runaway.org/](http://www.1800runaway.org/)

National Society for Missing and  
Exploited Children  
1-800-THE-LOST (843-5678)  
[www.missingkids.com](http://www.missingkids.com)

Parents Anonymous Help Line  
800-345-5044  
<http://www.parentsanonymous.org/paIndex10.html>

Runaway Line  
800-621-4000 / 800-621-0394 (TDD)  
<http://www.1800runaway.org/>

### **Chiropractors**

Cass County Chiro Center  
903 N Commercial St,  
Harrisonville MO  
(816) 380-3555

Absolute Health  
2017 Plaza Dr  
Harrisonville, MO  
(816) 380-2436

Schroeder Chiropractic PC  
207 E Wall St # 7,  
Harrisonville, MO  
(816) 380-6699

Mc Candless Chiropractic  
8446 Clint Dr,  
Belton, MO  
(816) 322-4377

Family Chiropractic  
3001 N State Route 291 4,  
Harrisonville, MO  
(816) 380-5180

### **Eye Doctors**

Advanced Eyecare  
905 W Foxwood Dr  
Raymore, MO 64083-7200 Map  
(816) 322-1872

Bauman Alan  
424 E North Ave  
Belton, MO 64012-2017 Map  
(816) 322-6100

Blair Robert OD  
1700 281 Hwy  
Harrisonville, MO 64701-6470 Map  
(816) 884-5845

Cass County Eye Care Center  
424 E North Ave  
Belton, MO 64012-2017 Map  
(816) 322 -6100

Ciccio Amy E M.d.  
424 E North Ave  
Belton, MO 64012-2017 Map  
(816) 322-6100

Cline Ginger E  
424 E North Ave  
Belton, MO 64012-2017 Map  
(816) 322-6100

Dehning Doug O  
2033 N Commercial St  
Harrisonville, MO 64701-1282 Map  
(816) 478-1230

Discover Vision Centers  
2033 N Commercial St  
Harrisonville, MO 64701-1282 Map  
(816) 478-1230

Dyer Vision Center  
101 Apple Valley Pkwy  
Belton, MO 64012-4725 Map  
(816) 331-9590

DYERVISIONCENTERINC  
101 Apple Valley Pkwy  
Belton, MO 64012-4725 Map  
(816) 331-9585

Eye Center  
1800 E Mechanic St  
Harrisonville, MO 64701-2017 Map  
(816) 884-3291

Huff Bryan OD  
887 E Walnut St  
Raymore, MO 64083-8100 Map  
(816) 318-3937

Insight Eye Care Specialists  
1525 N State Route 7  
Pleasant Hill, MO 64080-1972 Map  
(816) 987-2203

Insight Eyecare Specialties- Harrisonville  
2100 E Mechanic St  
Harrisonville, MO 64701-2057 Map  
(816) 884-5212

Raymore Eyecare  
887 E Walnut St  
Raymore, MO 64083-8100 Map  
(816) 318-3937  
Share

Snider & Associates Optometry  
2100 E Mechanic St  
Harrisonville, MO 64701-2057 Map  
(816) 884-5212

Snider & Associates Optometry  
1525 N State Route 7 Ste 102  
Pleasant Hill, MO 64080-1979 Map  
(816) 987-2203

Snider Larry D OD Office  
2100 E Mechanic St  
Harrisonville, MO 64701-2057 Map  
(816) 884-5212

### **Dentists**

Mary Kay Mitchell DDS Family Dentistry  
109 S Madison St  
Raymore, MO  
(816) 322-8080  
mkmds.com

Viloria Richard P DDS PC  
425 W Pine St  
Raymore, MO  
(816) 331-8450  
viloriaartofdentistry.com

Harmony Smiles Orthodontics  
613 Conway St #103  
Raymore, MO  
(816) 322-2525  
harmonysmiles.com

Silver Lake Dentistry  
Whitford, Joshua E DDS  
901 W Foxwood Dr  
Raymore, MO  
(816) 322-2292  
silverlakedentistry.com

Cass County Smiles  
209 S Washington St  
Raymore, MO  
(816) 331-3456

Dr. David M. Smith, MD  
909 W Foxwood Dr  
Raymore, MO  
(816) 348-7527  
raymoreoms.com

Burleson Orthodontics & Pediatric  
Dentistry  
401 Laurus Dr  
Raymore, MO  
(816) 318-8820  
raypecsmiles.com

Cass County Smiles  
Broyles Irene DDS  
209 S Washington St  
Raymore, MO  
(888) 750-5844

Foxwood Springs Living Center  
Seabaugh Ruth Anne DDS  
1500 W Foxwood Dr  
Raymore, MO  
(913) 649-1351

Mann Paul R  
1286 W Foxwood Dr  
Raymore, MO  
(816) 322-7668

Dr. Jacob D. Young, DDS  
8015 E 171st St  
Belton, MO  
(816) 331-4800  
beltondentist.com

Dunning Steven D DDS  
561 N Scott Ave  
Belton, MO  
(816) 331-4333  
stevendunningdds.com

Bradford Place Family Dentist  
119 Bradford Ln,  
Belton, MO  
(816) 331-9802  
markandersondds.com

Dr. Terry L. Myers, DDS  
109 Apple Valley Pkwy  
Belton, MO  
(816) 331-4200  
keystone-dentistry.com

Dentures & Dental Services® of Belton  
17049 Bel Ray Blvd  
Belton, MO  
(816) 322-6551  
belton.dentalservice.net

Smiles Unlimited LLC  
McNamara, Kevin DDS  
103 Congress  
Belton, MO  
(816) 331-9100  
beltonsmiles.com

Evans Carla J DDS  
8435 Clint Dr  
Belton, MO  
(816) 331-5900  
drcarlaevans.com

Graig Grider PC  
8432 Clint Dr  
Belton, MO  
(816) 246-9995  
griderorthodontics.com

Braces By Billings  
Billings Steven P DDS  
410 E North Ave  
Belton, MO  
(816) 331-1902  
bracesbybillings.com

Terry L Myers PC:  
Perme Paul R DDS  
109 Apple Valley Pkwy  
Belton, MO  
(816) 331-4200  
keystone-dentistry.com

### **Disability Services**

American Disability Group  
877-790-8899

American Association of People with  
Disabilities (AAPD)  
www.aapd.com

American Council for the Blind  
1-800-424-8666  
www.acb.org

Americans with Disabilities Act  
Information Hotline  
1-800-514-0301  
1-800-514-0383 (TTY)  
www.ada.gov

National Center for Learning Disabilities  
1-888-575-7373  
www.nclld.org

National Library Services for Blind &  
Physically Handicapped  
www.loc.gov/nls/  
1-800-424-8567

### **Environment**

Environmental Protection Agency  
1-800-223-0425  
913-321-9516 (TTY)  
www.epa.gov

### **Fitness Centers**

Belton Parks Community Center  
609 Minnie Ave  
Belton, MO 64012  
(816) 322-7976

Harrisonville Community Center  
2400 S Jefferson Pkwy, Harrisonville,  
MO 64701  
(816) 380-8980

### **Food and Drug**

Center for Food Safety and Applied  
Nutrition  
1-888-SAFEFOOD (723-3366)  
www.cfsan.fda.gov/  
www.healthfinder.gov/

US Consumer Product Safety  
Commission  
800-638-2772  
800-638-8270 (TDD)  
www.cpsc.gov

USDA Meat and Poultry Hotline  
1-888-674-6854  
1-800-256-7072 (TTY)  
www.fsis.usda.gov/

U.S. Food and Drug Administration  
1-888-INFO-FDA  
1-888-463-6332  
www.fsis.usda.gov/

### **Home Health**

Quality Home Care  
1903 Gaslight Dr  
Harrisonville, MO 64701  
(816) 380-3222

Visiting Nurses Association  
1604 E Elm St  
Harrisonville, MO 64701  
(816) 380-3654

**Hospice**

Serenity Care Hospice  
2000 E Mechanic St  
Harrisonville, MO 64701  
(816) 380-3913

**Legal Services**

Missouri Attorney General's Office  
Supreme Court Building  
207 W. High St.  
P.O. Box 899  
Jefferson City, MO 65102  
573-751-3321  
Fax: 573-751-0774

**Medicaid**

U.S. Department of Health and Human  
Services  
Centers for Medicare and Medicaid  
Services  
800-MEDICARE (800-633-4227) or  
877-486-2048 (TTY)  
[www.cms.hhs.gov](http://www.cms.hhs.gov)

**Medicare**

Social Security Administration  
1612 Imperial Drive  
West Plains, MO 65775  
1-866-614-2741  
1-800-772-1213  
TTY: 1-800-325-0778  
Office Hours: Monday - Friday:  
09:00 Am - 03:30 Pm

**Mental Health Services**

Missouri Department of Mental Health  
573-751-4122  
1-800-364-9687  
Fax: 573-751-8224

Mental Health America  
1-800-969-6MHA (969-6642)

National Alliance for the Mentally Ill  
Helpline  
1-800-950-6264  
703-516-7227 (TTY)  
[www.nami.org](http://www.nami.org)

National Institute of Mental Health  
1-866-615-6464  
1-866-415-8051 (TTY)  
[www.nimh.nih.gov](http://www.nimh.nih.gov)

Suicide Prevention Hotline  
1-800-SUICIDE [784-2433]  
[www.hopeline.com](http://www.hopeline.com)

**National and State Agencies**

Missouri Child Abuse Hotline  
Toll-Free: (800) 392-3738  
Local: (573) 751-3448

Missouri Coalition Against Domestic and  
Sexual Violence  
217 Oscar Dr., Suite A  
Jefferson City, MO 65101  
573-634-4161

National Domestic Violence Hotline  
800-799-7233  
[www.ndvh.org](http://www.ndvh.org)  
[www.thehotline.org](http://www.thehotline.org)

National Sexual Assault Hotline  
800-656-4673

Federal Bureau of Investigation  
St. Louis Office  
2222 Market Street, St. Louis, MO  
(314) 231-4324

Federal Bureau of Investigation  
866-483-5137

Missouri Road Conditions  
MoDOT  
Central Office  
105 W. Capitol Avenue  
Jefferson City, MO 65102  
1-888 ASK MODOT  
(1-888 275 6636)

Poison Control Center  
800-222-1222  
[www.aapcc.org](http://www.aapcc.org)

Suicide Prevention Hotline  
800-SUICIDE  
800-442-HOPE  
<http://hopeline.com>  
800-273-TALK  
[www.suicidepreventionlifeline.com](http://www.suicidepreventionlifeline.com)

Toxic Chemical and Oil Spills  
800-424-8802

### **Alcohol and Drug Treatment Programs**

A 1 A Detox Treatment  
1-800-757-0771

Recovery Connection  
1-800-993-3869

Able Detox-Rehab Treatment  
1-800-577-2481 (NATIONAL)

Abuse Addiction Agency  
1-800-861-1768  
[www.thewatershed.com](http://www.thewatershed.com)

Al-Anon Family Group  
1-888-4AL-ANON (425-2666)  
[www.al-anon.alateen.org](http://www.al-anon.alateen.org)

Alcohol and Drug Abuse Hotline  
800-ALCOHOL

Alcohol and Drug Addiction Treatment Programs  
1-800-510-9435

Alcohol and Drug Helpline  
1-800-821-4357

Alcoholism/Drug Addiction Treatment Center  
800-477-3447

Mothers Against Drunk Driving  
1-800-GET-MADD (438-6233)  
[www.madd.org](http://www.madd.org)

National Council on Alcoholism and Drug Dependence, Inc.  
1-800-NCA-CALL (622-2255)  
[www.ncadd.org](http://www.ncadd.org)

### **National Health Services**

AIDS/HIV Center for Disease Control and Prevention  
800-CDC-INFO  
888-232-6348 (TTY)  
<http://www.cdc.gov/hiv/>

AIDS/STD National Hot Line  
800-342-AIDS  
800-227-8922 (STD line)

American Health Assistance Foundation  
800-437-2423  
[www.ahaf.org](http://www.ahaf.org)

American Heart Association  
800-242-8721  
[www.americanheart.org](http://www.americanheart.org)

American Lung Association  
800-586-4872

American Stroke Association  
1-888-4-STROKE  
[www.american heart.org](http://www.americanheart.org)

Center for Disease Control and Prevention  
800-CDC-INFO  
888-232-6348 (TTY)  
<http://www.cdc.gov/hiv/>

Elder Care Helpline  
[www.eldercarelink.com](http://www.eldercarelink.com)

Eye Care Council  
800-960-EYES  
[www.seetolearn.com](http://www.seetolearn.com)

National Health Information Center  
800-336-4797  
[www.health.gov/nhic](http://www.health.gov/nhic)

National Cancer Information Center  
800-227-2345  
866-228-4327 (TTY)  
www.cancer.org

National Institute on Deafness and  
Other Communication Disorders  
Information Clearinghouse  
800-241-1044  
800-241-1055 (TTY)  
www.nidcd.nih.gov

### **Nursing Homes**

Crown Care Center  
3001 E Elm St.  
Harrisonville, MO 64701  
(816) 380-6525

Camden  
2203 East Mechanic  
Harrisonville, MO 64701  
(816) 380-2622

Pleasant Hill Health and Rehab Center  
1300 Broadway St  
Pleasant Hill, MO 64080  
(816) 540-2116

Foxwood Springs  
1500 W Foxwood Dr  
Raymore, MO 64083  
(866) 869-3091

ABC Health Center  
307 E South St  
Harrisonville, MO 64701  
(816) 380-7399

Golden Years  
2001 Jefferson Parkway  
Harrisonville, MO 64701  
(816) 380-4731

Beautiful Savior Lutheran Home and  
Manor  
1003 S Cedar St  
Belton, MO 64012  
(816) 331-0781

Rehab Center of Raymore  
600 E Sunrise Dr  
Raymore, MO 64083  
(816) 322-1991

### **Nutrition**

American Dietetic Association  
1-800-877-1600  
www.eatright.org

American Dietetic Association Consumer  
Nutrition Hotline  
800-366-1655

Missouri Coordinated School Health  
Coalition  
PO Box 309 Columbia, MO 65205  
[info@healthykidsmo.org](mailto:info@healthykidsmo.org)

WIC and Nutrition Services  
573-751-6204  
800-392-8209  
Fax: 573-526-1470  
[info@health.mo.gov](mailto:info@health.mo.gov)

Community Food and Nutrition  
Assistance  
573-751-6269  
800-733-6251  
[CACFP@health.mo.gov](mailto:CACFP@health.mo.gov)

### **Optometrist (Eye)**

Bauman Alan E, MD  
Cass County Eye Care Center  
424 E N Ave  
Belton, MO 64012  
(816) 322-6100

Cass County Eye Care  
424 E North Ave,  
Belton · (816) 322-6100

### **Pharmacy**

CVS  
1215 W Foxwood Dr  
Raymore, MO 64083  
(816) 318-8022

CVS  
409 E North Ave  
Belton, MO 64012  
(816) 331-9716

CVS  
300 S Commercial St,  
Harrisonville, MO 64701  
(816) 380-6566

Walgreens  
1400 E North Ave  
Belton, MO 64012  
(816) 322-4177

Walgreens  
505 S Commercial St,  
Harrisonville, MO 64701  
(816) 884-1891

Walgreens  
1214 W Foxwood Dr,  
Raymore, MO 64083  
(816) 331-1410

Walmart  
2015 W Foxwood Dr  
Raymore, MO 64083  
(816) 322-5455

Walmart  
1700 Missouri 291  
Harrisonville, MO 64701  
(816) 884-5635

Price Chopper  
520 S Commercial St  
Harrisonville, MO 64701  
(816) 380-3266

Price Chopper  
900 W Foxwood Dr  
Raymore, MO 64083  
(816) 265-6121

Price Chopper  
109 N Cedar St

Belton, MO 64012  
(816) 322-1088

Price Chopper  
2101 Missouri 7  
Pleasant Hill, MO 64080  
(816) 540-3009

Drexel Home town Pharmacy  
203 E Main St  
Drexel, MO 64742  
(816) 657-2448

Pleasant Hill Drug  
1905 Missouri 7  
Pleasant Hill, MO 64080  
(816) 540-4000

Gillen's  
2820 Rock Haven Rd  
Harrisonville, MO 64701  
(816) 884-5115

Target  
1106 E North Ave  
Belton, MO 64012  
(816) 331-3516

Red Cross Pharmacy  
401 Main St.  
Belton, MO 64012  
(816) 892-1200

**Rehab**  
Belton Regional Medical Center  
17065 U.S. 71  
Belton, MO 64012  
(816) 348-1200

Cass Regional Medical Center  
2800 Rock Haven Rd.  
Harrisonville, MO 64701  
(816) 380-3474

SERC  
17134 Bel Ray Pl  
Belton, MO 64012  
(816) 318-0436

SERC  
815 Westchester Ave, Harrisonville, MO  
64701  
(816) 380-3344

ETC  
1610 Missouri 7, Pleasant Hill, MO  
64080  
(816) 540-2022

**Senior Services**

Alzheimer's Association  
1-800-487-2585

American Association of Retired Persons  
(AARP)  
1-888-OUR-AARP (687-2277)  
[www.aarp.org](http://www.aarp.org)

Americans with Disabilities Act  
Information Line  
1-800-514-0301  
1-800-514-0383 [TTY]  
[www.usdoj.gov/crt/ada](http://www.usdoj.gov/crt/ada)

American Association of Retired Persons  
888-687-2277  
[www.aarp.org](http://www.aarp.org)

Eldercare Locator  
1-800-677-1116  
[www.eldercare.gov/eldercare/public/home.asp](http://www.eldercare.gov/eldercare/public/home.asp)

Federal Information Center  
1-800-333-4636  
[www.FirstGov.gov](http://www.FirstGov.gov)

U.S. Department of Veterans Affairs  
1-800-513-7731  
[www.kcva.org](http://www.kcva.org)

Education (GI Bill)  
1-888-442-4551

Health Resource Center  
877-222-8387

Insurance Center  
800-669-8477

Veteran Special Issue Help Line  
Includes Gulf War/Agent Orange  
Helpline  
800-749-8387

U.S. Department of Veterans Affairs  
Mammography Helpline  
888-492-7844

Memorial Program Service [includes  
status of headstones and markers]  
800-697-6947

Telecommunications Device for the  
Deaf/Hearing Impaired  
800-829-4833 (TTY)  
[www.vba.va.gov](http://www.vba.va.gov)

Welfare Fraud Hotline  
800-432-3913

# General Online Healthcare Resources

## Doctors and Dentists--General

[AMA Physician Select: Online Doctor Finder](#) (American Medical Association) [DocFinder](#) (Administrators in Medicine) [Find a Dentist](#) (Academy of General Dentistry) [Find a Dentist: ADA Member Directory](#) (American Dental Association) [Physician Compare](#) (Centers for Medicare & Medicaid Services)

## Hospitals and Clinics--General

[Find a Health Center](#) (Health Resources and Services Administration) [Find a Provider: TRICARE Provider Directories](#) (TRICARE Management Activity) [Hospital Quality Compare](#) (Centers for Medicare & Medicaid Services)

## Doctors and Dentists--Specialists

[ACOG's Physician Directory](#) (American College of Obstetricians and Gynecologists) [ACR: Geographic Membership Directory](#) (American College of Rheumatology) [American College of Surgeons Membership Directory](#) (American College of Surgeons) [American Osteopathic Association D.O. Database](#) (American Osteopathic Association) [ASGE: Find a Doctor](#) (American Society for Gastrointestinal Endoscopy) [Cancer Genetics Services Directory](#) (National Cancer Institute) [Child and Adolescent Psychiatrist Finder](#) (American Academy of Child and Adolescent Psychiatry) [Dystonia: Find a Health Care Professional](#) (Dystonia Medical Research Foundation) [Expert Locator: Immunologists](#) (Jeffrey Modell Foundation) [Find a Dermatologic Surgeon](#) (American Society for Dermatologic Surgery) [Find a Dermatologist](#) (American Academy of Dermatology) [Find a Gastroenterologist](#) (American College of Gastroenterology) [Find a Gynecologic Oncologist](#) (Society of Gynecologic Oncologists) [Find a Hand Surgeon](#) (American Society for Surgery of the Hand) [Find a Hematologist](#) (American Society of Hematology) [Find a Neurologist](#) (American Academy of Neurology) [Find a Pediatric Dentist](#) (American Academy of Pediatric Dentistry) [Find a Pediatrician or Pediatric Specialist](#) (American Academy of Pediatrics) [Find a Periodontist](#) (American Academy of Periodontology) [Find a Physical Medicine & Rehabilitation Physician](#) (American Academy of Physical Medicine and Rehabilitation) [Find a Plastic Surgeon](#) (American Society of Plastic Surgeons) [Find a Podiatrist](#) (American Podiatric Medical Association) [Find a Thyroid Specialist](#) (American Thyroid Association) [Find a Urologist](#) (American Urological Association) [Find an ACFAS Physician](#) (American College of Foot and Ankle Surgeons) [Find an Allergist/Immunologist: Search](#) (American Academy of Allergy, Asthma, and Immunology) [Find an Endocrinologist](#) (Hormone Health Network) [Find an Eye M.D.](#) (American Academy of Ophthalmology) [Find an Interventional Radiologist](#) (Society of Interventional Radiology) [Find an Oncologist](#) (American Society of Clinical Oncology) [Find an Oral and Maxillofacial Surgeon](#) (American Association of Oral and Maxillofacial Surgeons) [Find an Orthopaedic Foot and Ankle MD](#) (American Orthopaedic Foot and Ankle Society) [Find an Otolaryngologist \(ENT\)](#) (American Academy of Otolaryngology--Head and Neck Surgery) [Finding an Eye Care Professional](#) (National Eye Institute) [GI Locator Service](#) (American Gastroenterological Association)

## Other Healthcare Providers

[AMTA's Find a Massage Therapist](#) (American Massage Therapy Association) [Cancer Genetics Services Directory](#) (National Cancer Institute) [Find a Diabetes Educator](#) (American Association of Diabetes Educators) [Find a Genetic Counselor](#) (National Society of Genetic Counselors) [Find a Midwife](#) (American College of Nurse-Midwives) [Find a Nurse Practitioner](#) (American Academy of Nurse Practitioners) [Find a Physical Therapist](#) (American Physical Therapy Association) [Find a Professional: Online Directory of Audiology and Speech-Language Pathology Programs](#) (American Speech-Language-Hearing Association) [Find a Registered Dietitian](#) (Academy of Nutrition and Dietetics) [Find a Therapist](#) (Anxiety Disorders Association of America) [Find an Audiologist](#) (American Academy of Audiology) [Manual Lymphatic Drainage Therapists](#) (National Lymphedema Network) [National Register of Health Service Providers in Psychology](#) (National Register of Health Service Providers in Psychology) [NCCAOM: Find Nationally Certified Practitioners](#) (National Certification Commission for Acupuncture and Oriental Medicine) [Search for an Emergency Contraception Provider in the United States](#) (Princeton University, Office of Population Research)

## Hospitals and Clinics--Specialized

[Accredited Birth Centers](#) (Commission for the Accreditation of Birth Centers) [Alzheimer's Disease Research Centers](#) (National Institute on Aging) [Cystic Fibrosis Foundation: Find a Chapter](#) (Cystic Fibrosis Foundation) [Cystic Fibrosis Foundation: Find an Accredited Care Center](#) (Cystic Fibrosis Foundation) [Dialysis Facility Compare](#) (Centers for Medicare & Medicaid Services) [FDA Certified Mammography Facilities](#) (Food and Drug Administration) [Find a Free Clinic](#) (National Association of Free Clinics) [Find an Indian Health Service Facility](#) (Indian Health Service) [Find Treatment Centers](#) (American Cancer Society) [Genetics Clinic Directory Search](#) (University of Washington) [Locate a Sleep Center in the United States by Zip Code](#) (American Academy of Sleep Medicine) [MDA ALS Centers](#) (Muscular Dystrophy Association) [Mental Health Services Locator](#) (Substance Abuse and Mental Health Services Administration) [NCI Designated Cancer Centers](#) (National Cancer Institute) [Neurofibromatosis Specialists](#) (Children's Tumor Foundation) [Post-Polio Directory 2011: Post-Polio Clinics, Health Professionals, Support Groups](#) (Post-Polio Health International including International Ventilator Users Network) [Spina Bifida Clinic Directory](#) (Spina Bifida Association of America) [Substance Abuse Treatment Facility Locator](#) (Substance Abuse and Mental Health Services Administration) [Transplant Center Search Form](#) (BMT InfoNet) [U.S. NMDP Transplant Centers](#) (National Marrow Donor Program) [VA Health Care Facilities Locator & Directory](#) (Veterans Health Administration) [Where to Donate Blood](#) (AABB) [Where to Donate Cord Blood](#) (National Marrow Donor Program)

## Other Healthcare Facilities and Services

[Alzheimer's Disease Resource Locator](#) (Fisher Center for Alzheimer's Research Foundation) [American College of Radiology Accredited Facility Search](#) (American College of Radiology) [APA District Branch / State Association Directory](#) (American Psychiatric Association) [Directory of Organizations \(Deafness and Communication Disorders\)](#) (National Institute on Deafness and Other Communication Disorders) [Dog Guide Schools in the United States](#) (American Foundation for the Blind) [Eldercare Locator](#) (Dept. of Health and Human Services) [Find a Hospice or Palliative Care Program](#) (National Hospice and Palliative Care Organization) [Find Services \(for People with Vision Loss\)](#) (American Foundation for the Blind) [Find Urgent Care Centers by State](#) (Urgent Care Association of America) [Genetic Testing Laboratory Directory](#) (University of Washington) [Home Health Compare](#) (Centers for Medicare & Medicaid Services) [Medicare: Helpful Contacts](#) (Centers for Medicare & Medicaid Services) [Muscular Dystrophy Association Clinics and Services](#) (Muscular Dystrophy Association) [National Foster Care and Adoption Directory Search](#) (Children's Bureau) [Nursing Home Compare](#) (Centers for Medicare & Medicaid Services) [Organizations That Offer Support Services](#) (National Cancer Institute) [Poison Control Centers](#) (American Association of Poison Control Centers) [Resources and Information for Parents about Braille](#) (American Foundation for the Blind) [State-Based Physical Activity Program Directory](#) (Centers for Disease Control and Prevention) [TSA Chapters in the USA](#) (Tourette Syndrome Association) [Violence against Women: Resources by State](#) (Dept. of Health and Human Services, Office on Women's Health) [Where to Find Hair Loss Accessories and Breast Cancer Products](#) (American Cancer Society)

**SOURCE:** MedlinePlus provides links to directories to help you find libraries, health professionals, services and facilities. NLM does not endorse or recommend the organizations that produce these directories, nor the individuals or organizations that are included in the directories.

# **V. Detail Exhibits**

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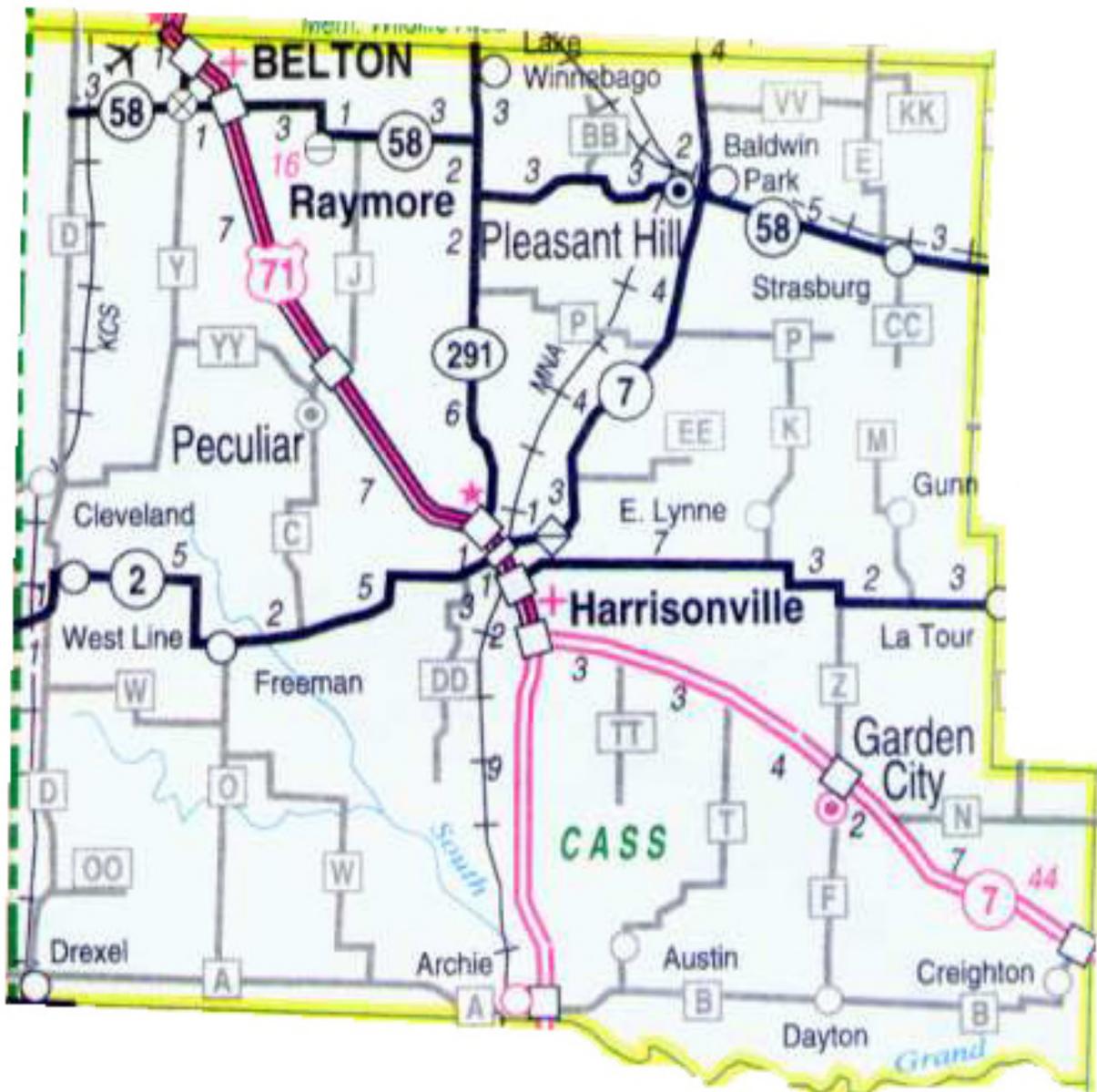
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# Patient Origin & Access

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# Cass County Missouri Service Area Map



**HOSPITAL INDUSTRY DATA INSTITUTE**  
**CRMC Zip Market Penetration - Inpatient / Outpatient**

Cass Regional Medical Center											
#	ZIP	CITY	County	CRMC IP	CRMC OP	CRMC Inpatients			CRMC ER/Outpatients		
				3 YR Total	3 YR Total	FFY10	FFY11	FFY12	FFY10	FFY11	FFY12
1	64701	Harrisonville, MO	CASS	2,151	50,594	726	708	717	17,298	17,048	16,247
2	64747	Garden City, MO	CASS	326	10,960	110	105	111	3,779	3,665	3,516
3	64080	Pleasant Hill, MO	CASS	372	10,600	142	115	116	3,649	3,598	3,354
4	64078	Peculiar, MO	CASS	303	10,157	85	107	111	3,044	3,583	3,531
5	64725	Archie, MO	CASS	156	5,473	45	55	56	1,838	1,848	1,786
6	64012	Belton, MO	CASS	103	5,206	29	42	33	1,551	1,791	1,865
7	64720	Adrian, MO	BATES	156	5,077	55	53	48	1,622	1,689	1,766
8	64083	Raymore, MO	CASS	115	3,356	40	29	46	1,089	1,091	1,177
9	64746	Freeman, MO	CASS	95	3,204	34	32	29	1,041	1,059	1,104
10	64742	Drexel, MO	BATES	93	2,812	29	25	39	906	969	937
11	64040	Holden, MO	JOHNSON	107	2,552	43	30	34	852	810	890
12	64730	Butler, MO	BATES	87	2,506	32	20	35	742	890	873
13	64739	Creighton, MO	HENRY	105	2,363	33	41	31	814	806	743
14	64734	Cleveland, MO	CASS	36	1,389	9	15	12	455	463	470
15	64061	Kingsville, MO	JOHNSON	56	1,146	24	15	17	408	362	376
16	64788	Urish, MO	HENRY	24	1,116	14	10		356	367	393
17	64735	Ointon, MO	HENRY	60	925	18	22	20	322	339	264
18	64030	Grandview, MO	JACKSON	33	740	10	10	13	228	234	279

## HOSPITAL INDUSTRY DATA INSTITUTE

### CRMC Market Penetration by Zip - Inpatient\*

Cass Regional Medical Center		CRMC	FFY10			FFY11			FFY12			
#	ZIP	CITY	3 YR Total	IP Disc	MShr	CRMC	IP Disc	MShr	CRMC	IP Disc	MShr	CRMC
1	64701	Harrisonville, MO	2,151	2,135	34.0%	726	2,119	33.4%	708	2,284	31.4%	717
2	64080	Pleasant Hill, MO	372	1,646	8.6%	142	1,488	7.7%	115	1,594	7.3%	116
3	64747	Garden City, MO	326	499	22.0%	110	482	21.8%	105	489	22.7%	111
4	64078	Peculiar, MO	303	986	8.6%	85	1,010	10.6%	107	1,012	11.0%	111
5	64720	Adrian, MO	156	624	8.8%	55	592	9.0%	53	537	8.9%	48
6	64725	Archie, MO	156	251	17.9%	45	278	19.8%	55	239	23.4%	56
7	64083	Raymore, MO	115	2,355	1.7%	40	2,401	1.2%	29	2,290	2.0%	46
8	64040	Holden, MO	107	949	4.5%	43	817	3.7%	30	914	3.7%	34
9	64739	Creighton, MO	105	166	19.9%	33	143	28.7%	41	147	21.1%	31
10	64012	Belton, MO	103	3,572	0.8%	29	3,478	1.2%	42	3,645	0.9%	33
11	64746	Freeman, MO	95	169	20.1%	34	153	20.9%	32	180	16.1%	29
12	64742	Drexel, MO	93	251	11.6%	29	233	10.7%	25	291	13.4%	39
13	64730	Butler, MO	87	1,434	2.2%	32	1,411	1.4%	20	1,073	3.3%	35
14	64735	Ointon, MO	60	2,215	0.8%	18	2,415	0.9%	22	2,537	0.8%	20
15	64061	Kingsville, MO	56	404	5.9%	24	399	3.8%	15	326	5.2%	17
16	64093	Warrensburg, MO	48	2,960	0.7%	21	2,944	0.5%	15	3,078	0.4%	12
17	64734	Cleveland, MO	36	200	4.5%	9	194	7.7%	15	198	6.1%	12
18	64030	Grandview, MO	33	3,296	0.3%	10	3,280	0.3%	10	3,349	0.4%	13

## HOSPITAL INDUSTRY DATA INSTITUTE

### CRMC Market Penetration - Outpatient (ER/OP SRG/Clinical Services)

Cass Regional Medical Center		CRMC	FFY10			FFY11			FFY12			
#	ZIP	CITY	3 YR Total	OP Disc	MShr	CRMC	OP Disc	MShr	CRMC	OP Disc	MShr	CRMC
1	64701	Harrisonville, MO	50,594	26,986	64.1%	17,298	27,061	63.0%	17,048	26,591	61.1%	16,247
2	64747	Garden City, MO	10,960	7,157	52.8%	3,779	7,048	52.0%	3,665	6,801	51.7%	3,516
3	64080	Pleasant Hill, MO	10,600	16,738	21.8%	3,649	17,296	20.8%	3,598	17,378	19.3%	3,354
4	64078	Peculiar, MO	10,157	11,399	26.7%	3,044	12,440	28.8%	3,583	12,175	29.0%	3,531
5	64725	Archie, MO	5,473	3,522	52.2%	1,838	3,949	46.8%	1,848	3,435	52.0%	1,786
6	64012	Belton, MO	5,206	39,773	3.9%	1,551	40,699	4.4%	1,791	40,534	4.6%	1,865
7	64720	Adrian, MO	5,077	9,115	17.8%	1,622	10,052	16.8%	1,689	9,103	19.4%	1,766
8	64083	Raymore, MO	3,356	25,324	4.3%	1,089	26,603	4.1%	1,091	26,742	4.4%	1,177
9	64746	Freeman, MO	3,204	2,115	49.2%	1,041	2,197	48.2%	1,059	2,244	49.2%	1,104
10	64742	Drexel, MO	2,812	2,627	34.5%	906	2,536	38.2%	969	2,511	37.3%	937
11	64040	Holden, MO	2,552	10,144	8.4%	852	10,253	7.9%	810	9,887	9.0%	890
12	64730	Butler, MO	2,506	23,932	3.1%	742	30,706	2.9%	890	24,260	3.6%	873
13	64739	Creighton, MO	2,363	2,585	31.5%	814	2,264	35.6%	806	2,468	30.1%	743
14	64734	Cleveland, MO	1,389	2,265	20.1%	455	2,175	21.3%	463	2,283	20.6%	470
15	64061	Kingsville, MO	1,146	4,296	9.5%	408	4,521	8.0%	362	3,918	9.6%	376
16	64788	Urish, MO	1,116	5,084	7.0%	356	5,104	7.2%	367	5,311	7.4%	393



# Cass County - MO Residents

PO103E - 2010  
Annual

## Discharges by Hospital, Age, and Major Service

Hospital	Total		Pediatric				Adult Medical/Surgical						Psychiatric		Obstetric		Newborn		Pct Surg
	Discharges	Cases	Age 0 - 17		Age 18 - 44		Age 45 - 64		Age 65 - 74		Age 75 +		Cases	Pct	Cases	Pct	Cases	Pct	
			Cases	Pct	Cases	Pct	Cases	Pct	Cases	Pct	Cases	Pct							
St. Joseph Med Center-KC MO	1,668	14.0	2	0.1	156	9.4	364	21.8	291	17.4	361	21.6	10	0.6	258	15.5	226	13.5	32.8
Research Medical Center-KC MO	1,460	12.3	2	0.1	163	11.2	415	28.4	280	19.2	375	25.7	30	2.1	103	7.1	92	6.3	33.4
Cass Regn Med Cntr-Harrnsvl MO	1,252	10.5	16	1.3	148	11.8	319	25.5	194	15.5	456	36.4	119	9.5	0	0	0	0	12.7
Research Belton Hospital-MO	1,059	8.9	1	0.1	129	12.2	274	25.9	200	18.9	443	41.8	12	1.1	0	0	0	0	26.3
St. Luke's East-Lee's Summt MO	806	6.8	5	0.6	74	9.2	143	17.7	76	9.4	125	15.5	0	0	197	24.4	186	23.1	23.9
Menorah Med Ctr-Ovrlnrd Park KS	668	5.6	2	0.3	47	7.0	152	22.8	96	14.4	89	13.3	2	0.3	144	21.6	136	20.4	32.0
Saint Luke's Hospital of KC MO	538	4.5	2	0.4	77	14.3	128	23.8	114	21.2	81	15.1	1	0.2	69	12.8	66	12.3	34.4
Univ of Kansas Hospital-KC KS	527	4.4	14	2.7	101	19.2	189	35.9	99	18.8	92	17.5	6	1.1	15	2.8	11	2.1	41.6
Lee's Summit Medical Center-MO	467	3.9	2	0.4	61	13.1	140	30.0	107	22.9	151	32.3	6	1.3	0	0	0	0	22.3
Overland Park Rgnl Med Cntr-KS	371	3.1	5	1.3	35	9.4	43	11.6	43	11.6	39	10.5	0	0	110	29.6	96	25.9	29.4
St Lukes S Hosp-Ovrlnrd Prk KS	296	2.5	0	0	17	5.7	48	16.2	25	8.4	36	12.2	1	0.3	84	28.4	85	28.7	24.3
Children's Mercy Hosp-KC MO	292	2.5	284	97.3	7	2.4	0	0	0	0	0	0	1	0.3	0	0	0	0	28.1
Truman Med Cntr Lakewood-KC MO	292	2.5	4	1.4	26	8.9	21	7.2	3	1.0	6	2.1	80	27.4	79	27.1	73	25.0	11.3
Shawnee Mission Med Center-KS	277	2.3	0	0	26	9.4	68	24.5	27	9.7	19	6.9	33	11.9	54	19.5	50	18.1	38.3
Research Psychiatric Ctr-KC MO	268	2.3	0	0	0	0	0	0	3	1.1	5	1.9	260	97.0	0	0	0	0	0
Centerpoint MC-Independence MO	218	1.8	2	0.9	31	14.2	46	21.1	27	12.4	31	14.2	0	0	43	19.7	38	17.4	33.0
Truman Med Cntr Hsp Hill-KC MO	212	1.8	0	0	44	20.8	50	23.6	4	1.9	2	0.9	36	17.0	42	19.8	34	16.0	21.2
Chldrn's Mercy S.-Ovrld Prk KS	205	1.7	205	100.0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Nonpartic. MO Hosps - Est	161	1.4	9	5.6	0	0	10	6.2	3	1.9	5	3.1	134	83.2	0	0	0	0	4.3
St. Mary's MC-Blue Springs MO	143	1.2	0	0	11	7.7	27	18.9	7	4.9	26	18.2	1	0.7	38	26.6	33	23.1	23.1
North Kansas City Hospital-MO	115	1.0	0	0	23	20.0	47	40.9	18	15.7	13	11.3	1	0.9	7	6.1	6	5.2	41.7
Olathe Medical Center Inc - KS	89	0.7	0	0	12	13.5	22	24.7	16	18.0	16	18.0	1	1.1	11	12.4	11	12.4	41.6
Crittenton Chldrn's Ctr-KC MO	83	0.7	0	0	0	0	0	0	0	0	0	0	83	100.0	0	0	0	0	0
Golden Villy Mem HC-Clinton MO	64	0.5	1	1.6	3	4.7	5	7.8	8	12.5	4	6.3	0	0	21	32.8	22	34.4	14.1
St. Luke's Northlnd-Smithvle	46	0.4	0	0	0	0	0	0	0	0	0	0	46	100.0	0	0	0	0	0
Univ Hosp /Clinics-Columbia MO	27	0.2	5	18.5	6	22.2	11	40.7	2	7.4	0	0	3	11.1	0	0	0	0	44.4
Kindred Hospital KC - MO	26	0.2	0	0	4	15.4	8	30.8	6	23.1	8	30.8	0	0	0	0	0	0	26.9
Bates Cnty Mem Hosp-Butler MO	25	0.2	1	4.0	7	28.0	8	32.0	5	20.0	3	12.0	1	4.0	0	0	0	0	24.0
Nevada Regional Med Center-MO	25	0.2	0	0	0	0	1	4.0	0	0	0	0	18	72.0	4	16.0	2	8.0	12.0
Heartland Behavrl HS-Nevada MO	22	0.2	0	0	0	0	0	0	0	0	0	0	22	100.0	0	0	0	0	0
* MO Residents/MN Hospitals	19	0.2	2	10.5	6	31.6	10	52.6	1	5.3	0	0	0	0	0	0	0	0	73.7
Liberty Hospital - MO	18	0.2	0	0	4	22.2	9	50.0	3	16.7	0	0	0	0	1	5.6	1	5.6	33.3
Saint Luke's Cancer Inst-KC MO	12	0.1	0	0	4	33.3	1	8.3	0	0	7	58.3	0	0	0	0	0	0	8.3
Western MO MC-Warrensburg MO	12	0.1	0	0	1	8.3	1	8.3	4	33.3	2	16.7	0	0	2	16.7	2	16.7	16.7
St. Luke's Northlnd-Bry Rd-KC	10	0.1	0	0	1	10.0	3	30.0	1	10.0	0	0	0	0	3	30.0	2	20.0	50.0
St. John's Hosp-Springfield MO	9	0.1	0	0	3	33.3	3	33.3	0	0	0	0	1	11.1	1	11.1	1	11.1	44.4
Miami County Med Cntr-Paola KS	8	0.1	1	12.5	0	0	3	37.5	1	12.5	3	37.5	0	0	0	0	0	0	62.5
Providence Med Center-KC KS	8	0.1	0	0	4	50.0	1	12.5	0	0	1	12.5	0	0	1	12.5	1	12.5	37.5
Bothwell Rgnl HC-Sedalia MO	7	0.1	0	0	4	57.1	1	14.3	0	0	2	28.6	0	0	0	0	0	0	57.1
CoxHealth-Springfield MO	7	0.1	0	0	0	0	3	42.9	2	28.6	0	0	2	28.6	0	0	0	0	28.6
* MO Residents/Arkansas Hospitals	7	0.1	1	14.3	0	0	1	14.3	3	42.9	2	28.6	0	0	0	0	0	0	14.3
* MO Residents/Colorado Hosps	6	0.1	0	0	0	0	4	66.7	2	33.3	0	0	0	0	0	0	0	0	33.3
* MO Residents/Nebraska Hosps	6	0.1	4	66.7	0	0	0	0	1	16.7	0	0	1	16.7	0	0	0	0	33.3
Mercy Hlth Ctr - Fort Scott KS	5	0.0	0	0	2	40.0	0	0	1	20.0	2	40.0	0	0	0	0	0	0	60.0
Other Hospitals	56	0.5	3	5.4	12	21.4	11	19.6	7	12.5	11	19.6	8	14.3	2	3.6	2	3.6	30.4
Total	11,892	100.0	573	4.8	1,249	10.5	2,590	21.8	1,680	14.1	2,416	20.3	919	7.7	1,289	10.8	1,176	9.9	26.4



# Cass County - MO Residents

PO103E - 2011  
Annual

## Discharges by Hospital, Age, and Major Service

Hospital	Total Discharges		Pediatric		Adult Medical/Surgical						Psychiatric		Obstetric		Newborn		Pct Surg		
	Cases	Pct	Cases	Pct	Age 0 - 17	Age 18 - 44	Age 45 - 64	Age 65 - 74	Age 75 +	Cases	Pct	Cases	Pct	Cases	Pct	Cases		Pct	
St. Joseph Med Center-KC MO	1,611	13.7	7	0.4	153	9.5	333	20.7	241	15.0	343	21.3	9	0.6	271	16.8	254	15.8	28.2
Research Medical Center-KC MO	1,469	12.4	6	0.4	187	12.7	414	28.2	280	19.1	324	22.1	52	3.5	103	7.0	103	7.0	30.8
Cass Regn Med Cntr-Harrsnvl MO	1,230	10.4	8	0.7	142	11.5	344	28.0	232	18.9	399	32.4	105	8.5	0	0	0	0	13.8
Research Belton Hospital-MO	1,209	10.2	3	0.2	137	11.3	296	24.5	219	18.1	540	44.7	13	1.1	1	0.1	0	0	20.9
St. Luke's East-Lee's Summt MO	858	7.3	5	0.6	66	7.7	149	17.4	112	13.1	128	14.9	5	0.6	200	23.3	193	22.5	25.3
Menorah Med Ctr-Ovrld Prk KS	685	5.8	1	0.1	53	7.7	138	20.1	99	14.5	143	20.9	1	0.1	126	18.4	124	18.1	36.1
Saint Luke's Hospital of KC MO	526	4.5	4	0.8	104	19.8	119	22.6	113	21.5	88	16.7	3	0.6	50	9.5	45	8.6	36.1
Lee's Summit Medical Center-MO	472	4.0	1	0.2	50	10.6	166	35.2	116	24.6	134	28.4	5	1.1	0	0	0	0	23.7
Univ of Kansas Hospital-KC KS	441	3.7	4	0.9	72	16.3	176	39.9	92	20.9	82	18.6	5	1.1	5	1.1	5	1.1	40.1
Children's Mercy Hosp-KC MO	363	3.1	351	96.7	6	1.7	0	0	0	0	0	0	1	0.3	2	0.6	3	0.8	30.0
Overland Park Rgnl Med Cntr-KS	352	3.0	4	1.1	32	9.1	60	17.0	34	9.7	29	8.2	0	0	95	27.0	98	27.8	34.1
Truman Med Cntr Lakewood-KC MO	289	2.4	2	0.7	27	9.3	39	13.5	2	0.7	2	0.7	86	29.8	67	23.2	64	22.1	11.4
Research Psychiatric Ctr-KC MO	274	2.3	0	0	0	0	0	3	1.1	6	2.2	265	96.7	0	0	0	0	0	0
St Lukes S Hosp-Ovrld Prk KS	271	2.3	0	0	9	3.3	41	15.1	36	13.3	40	14.8	0	0	73	26.9	72	26.6	31.0
Shawnee Mission Med Center-KS	252	2.1	0	0	32	12.7	67	26.6	27	10.7	13	5.2	30	11.9	41	16.3	42	16.7	44.4
Centerpoint MC-Independence MO	221	1.9	2	0.9	34	15.4	53	24.0	26	11.8	27	12.2	0	0	44	19.9	35	15.8	38.9
Chldrn's Mercy S.-Ovrld Prk KS	179	1.5	179	100.0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Truman Med Cntr Hsp Hill-KC MO	156	1.3	1	0.6	38	24.4	51	32.7	3	1.9	0	0	18	11.5	24	15.4	21	13.5	16.7
Crittenton Childrn's Ctr-KC MO	132	1.1	0	0	0	0	0	0	0	0	0	0	132	100.0	0	0	0	0	0
St. Mary's MC-Blue Springs MO	99	0.8	1	1.0	3	3.0	13	13.1	5	5.1	10	10.1	3	3.0	33	33.3	31	31.3	16.2
* Two Rivrs Behav Hlth Sys-KC MO	93	0.8	0	0	0	0	0	1	1.1	0	0	0	92	98.9	0	0	0	0	0
Olathe Medical Center Inc - KS	89	0.8	0	0	16	18.0	21	23.6	17	19.1	17	19.1	0	0	9	10.1	9	10.1	36.0
North Kansas City Hospital-MO	83	0.7	0	0	10	12.0	39	47.0	11	13.3	10	12.0	1	1.2	6	7.2	6	7.2	41.0
* Nonpartic. MO Hosps - Est	57	0.5	0	0	3	5.3	7	12.3	5	8.8	8	14.0	34	59.6	0	0	0	0	3.5
Golden Vily Mem HC-Clinton MO	47	0.4	1	2.1	2	4.3	9	19.1	3	6.4	2	4.3	1	2.1	15	31.9	14	29.8	23.4
St. Luke's North-Smithville	33	0.3	0	0	0	0	1	3.0	0	0	0	0	31	93.9	1	3.0	0	0	0
Bates Cnty Mem Hosp-Butler MO	32	0.3	1	3.1	8	25.0	12	37.5	3	9.4	7	21.9	0	0	1	3.1	0	0	3.1
Kindred Hospital KC - MO	28	0.2	0	0	5	17.9	15	53.6	5	17.9	3	10.7	0	0	0	0	0	0	14.3
Univ Hosp /Clinics-Columbia MO	19	0.2	1	5.3	4	21.1	11	57.9	0	0	0	0	1	5.3	1	5.3	1	5.3	68.4
* MO Residents/MN Hospitals	16	0.1	3	18.8	3	18.8	6	37.5	4	25.0	0	0	0	0	0	0	0	0	81.3
Western MO MC-Warrensburg MO	12	0.1	0	0	1	8.3	2	16.7	0	0	0	0	0	0	5	41.7	4	33.3	16.7
Nevada Regional Med Center-MO	11	0.1	0	0	0	0	1	9.1	0	0	0	0	5	45.5	3	27.3	2	18.2	9.1
CoxHealth-Springfield MO	10	0.1	0	0	0	0	3	30.0	6	60.0	0	0	1	10.0	0	0	0	0	30.0
Liberty Hospital - MO	10	0.1	0	0	5	50.0	1	10.0	3	30.0	1	10.0	0	0	0	0	0	0	10.0
* MO Residents/Nebraska Hospitals	10	0.1	0	0	0	0	8	80.0	2	20.0	0	0	0	0	0	0	0	0	60.0
* MO Residents/Oth IL Hospitals	10	0.1	1	10.0	6	60.0	0	0	0	0	1	10.0	0	0	1	10.0	1	10.0	20.0
Heartland Behavrl HS-Nevada MO	9	0.1	0	0	0	0	0	0	0	0	0	0	9	100.0	0	0	0	0	0
Mercy Hospital-Springfield, MO	9	0.1	0	0	2	22.2	3	33.3	0	0	4	44.4	0	0	0	0	0	0	11.1
Providence Med Center-KC KS	8	0.1	0	0	0	0	3	37.5	2	25.0	3	37.5	0	0	0	0	0	0	50.0
Cushing Mem Hsp-Leavenworth KS	7	0.1	0	0	1	14.3	0	0	1	14.3	0	0	5	71.4	0	0	0	0	0
* MO Residents/Iowa Hospitals	7	0.1	2	28.6	2	28.6	2	28.6	1	14.3	0	0	0	0	0	0	0	0	42.9
St. Luke's North Hosp-KC MO	7	0.1	0	0	1	14.3	2	28.6	0	0	0	0	0	0	2	28.6	2	28.6	57.1
Heartland Reg MC-St Jsph MO	6	0.1	0	0	2	33.3	3	50.0	0	0	1	16.7	0	0	0	0	0	0	33.3
Mercy Hlth Ctr - Fort Scott KS	6	0.1	0	0	0	0	0	0	0	0	6	100.0	0	0	0	0	0	0	0
* MO Residents/Arkansas Hospitals	6	0.1	0	0	0	0	1	16.7	0	0	3	50.0	0	0	1	16.7	1	16.7	33.3
* MO Residents/Colorado Hosps	6	0.1	1	16.7	3	50.0	1	16.7	0	0	1	16.7	0	0	0	0	0	0	50.0
Mercy Hospital St. Louis - MO	5	0.0	3	60.0	0	0	1	20.0	0	0	1	20.0	0	0	0	0	0	0	20.0
Miami County Med Cntr-Paola KS	5	0.0	0	0	0	0	0	0	2	40.0	3	60.0	0	0	0	0	0	0	60.0
Saint Luke's Cancer Inst-KC MO	5	0.0	0	0	2	40.0	0	0	1	20.0	2	40.0	0	0	0	0	0	0	0
Other Hospitals	65	0.6	5	7.7	8	12.3	19	29.2	5	7.7	11	16.9	14	21.5	3	4.6	0	0	16.9
Total	11,800	100.0	597	5.1	1,229	10.4	2,630	22.3	1,712	14.5	2,392	20.3	927	7.9	1,183	10.0	1,130	9.6	25.6

\* Annual total estimated or reporting year varies - See hospital page in PO101 Report for details.



Cass Regional Medical Center - Harrisonville, MO

PO102E-2011  
Annual

Discharges by Major Service, Age, and Patient ZIP Code of Residence

ZIP	City	Total Discharges		Pediatric		Adult Medical/Surgical										Psychiatric		Obstetric		Newborn		Surg
		Cases	Pct	Cases	Pct	Age 0 - 17	Age 18 - 44	Age 45 - 64	Age 65 - 74	Age 75 +	Cases	Pct	Cases	Pct	Cases	Pct	Cases	Pct	Cases	Pct	Pct	
64701	Harrisonville, MO	708	43.9	2	0.3	71	10.0	184	26.0	128	18.1	267	37.7	56	7.9	0	0	0	0	0	11.2	
64080	Pleasant Hill, MO	115	7.1	2	1.7	17	14.8	34	29.6	17	14.8	38	33.0	7	6.1	0	0	0	0	0	19.1	
64078	Peculiar, MO	107	6.6	2	1.9	17	15.9	40	37.4	17	15.9	25	23.4	6	5.6	0	0	0	0	0	19.6	
64747	Garden City, MO	105	6.5	1	1.0	17	16.2	26	24.8	31	29.5	20	19.0	10	9.5	0	0	0	0	0	15.2	
64725	Archie, MO	55	3.4	0	0	1	1.8	17	30.9	17	30.9	15	27.3	5	9.1	0	0	0	0	0	18.2	
64720	Adrian, MO	53	3.3	1	1.9	5	9.4	14	26.4	8	15.1	22	41.5	3	5.7	0	0	0	0	0	18.9	
64012	Belton, MO	41	2.5	0	0	7	17.1	18	43.9	6	14.6	1	2.4	9	22.0	0	0	0	0	0	9.8	
64739	Creighton, MO	41	2.5	1	2.4	7	17.1	12	29.3	11	26.8	10	24.4	0	0	0	0	0	0	0	17.1	
64746	Freeman, MO	32	2.0	1	3.1	4	12.5	9	28.1	4	12.5	10	31.3	4	12.5	0	0	0	0	0	21.9	
64040	Holden, MO	30	1.9	0	0	1	3.3	11	36.7	5	16.7	11	36.7	2	6.7	0	0	0	0	0	16.7	
64083	Raymore, MO	29	1.8	0	0	4	13.8	3	10.3	2	6.9	14	48.3	6	20.7	0	0	0	0	0	10.3	
64742	Drexel, MO	25	1.5	0	0	8	32.0	5	20.0	5	20.0	6	24.0	1	4.0	0	0	0	0	0	20.0	
64735	Clinton, MO	22	1.4	0	0	4	18.2	8	36.4	1	4.5	0	0	9	40.9	0	0	0	0	0	22.7	
64730	Butler, MO	20	1.2	1	5.0	3	15.0	3	15.0	4	20.0	3	15.0	6	30.0	0	0	0	0	0	10.0	
64061	Kingsville, MO	15	0.9	0	0	4	26.7	3	20.0	2	13.3	3	20.0	3	20.0	0	0	0	0	0	13.3	
64734	Cleveland, MO	15	0.9	0	0	0	0	5	33.3	4	26.7	4	26.7	2	13.3	0	0	0	0	0	33.3	
64093	Warrensburg, MO	14	0.9	0	0	0	0	0	0	1	7.1	2	14.3	11	78.6	0	0	0	0	0	0	
64030	Grandview, MO	11	0.7	0	0	1	9.1	0	0	5	45.5	2	18.2	3	27.3	0	0	0	0	0	9.1	
64772	Nevada, MO	11	0.7	0	0	0	0	2	18.2	0	0	1	9.1	8	72.7	0	0	0	0	0	9.1	
64788	Urish, MO	10	0.6	0	0	4	40.0	1	10.0	2	20.0	2	20.0	1	10.0	0	0	0	0	0	10.0	
64723	Amsterdam, MO	9	0.6	1	11.1	3	33.3	1	11.1	2	22.2	2	22.2	0	0	0	0	0	0	0	11.1	
65355	Warsaw, MO	9	0.6	0	0	1	11.1	2	22.2	0	0	2	22.2	4	44.4	0	0	0	0	0	11.1	
64081	Lees Summit, MO	6	0.4	0	0	0	0	5	83.3	0	0	0	0	1	16.7	0	0	0	0	0	16.7	
64131	Kansas City, MO	6	0.4	0	0	0	0	1	16.7	0	0	0	0	5	83.3	0	0	0	0	0	0	
66209	Shawnee Mission, KS	6	0.4	0	0	0	0	0	0	1	16.7	0	0	5	83.3	0	0	0	0	0	0	
64015	Blue Springs, MO	5	0.3	0	0	2	40.0	0	0	0	0	0	0	3	60.0	0	0	0	0	0	0	
64019	Centerview, MO	5	0.3	0	0	0	0	1	20.0	0	0	2	40.0	2	40.0	0	0	0	0	0	0	
64050	Independence, MO	5	0.3	0	0	1	20.0	0	0	1	20.0	0	0	3	60.0	0	0	0	0	0	0	
64779	Rich Hill, MO	5	0.3	0	0	0	0	5	100.0	0	0	0	0	0	0	0	0	0	0	0	0	
	Other ZIP codes	99	6.1	0	0	11	11.1	16	16.2	7	7.1	20	20.2	45	45.5	0	0	0	0	0	10.1	
Hospital Total		1,614	100.0	12	0.7	193	12.0	426	26.4	281	17.4	482	29.9	220	13.6	0	0	0	0	0	13.6	

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# Town Hall Attendees Notes & Feedback

**[VVV Research & Development INC]**

**Cass County MO Community CHNA TOWN HALL Roundtable Meeting Date TUES 12/17/13 Suggested  
Community members & organizations when forming a CHNA collaborative work group.**

Cat	Attend 12/17	Firstname	Lastname	Organization	Address	City	ST	Zip
Clergy	1	Brenda	Buford	Beautiful Savior Lutheran Home	1003 S Cedar	Belton	MO	64012
Business	1	Bill	Gray	Hawthorn Bank	8127 E 171st Street	Belton	MO	64012
Hosp	1	Todd	Krass	Belton Regional Medical Center	17065 S 71 Highway	Belton	MO	64012
Gov	1	Chris	Molendorp	State Representative	8200 E 161st Street	Belton	MO	64012
Dental	1	Katie	Schroeder	Cass County Dental Clinic	802 E walnut	Belton	MO	64012
Schools	1	Andrew	Underwood	Belton School District #124	110 W Walnut Street	Belton	MO	64012
Comm	1	Sharon	West		3500 E 185th Street	Belton	MO	64012
Gov	1	Dick	Scharfen	Mayor, City of Lake Winnebago	4 Mohave Drive	Lake Winnebago	MO	64034
Schools	1	Lisa	Hatfield	Raymore-Peculiar Schools	21005 School Road	Peculiar	MO	64078
Schools	1	Nicole	Osbourne	Raymore-Peculiar Schools	21005 School Road	Peculiar	MO	64078
Comm	1	Holly	Stark		9202 E State Rte YY	Peculiar	MO	64078
Business	1	Robert	White	Money Concepts	30109 E 222nd Court	Pleasant Hill	MO	64080
Chiropractor	1	David	Leonard	Heritage Chiropractic & Wellness	103 S Jefferson	Raymore	MO	64083
Untited Way	1	Gloria	Fondren	United Way of Greater Kansas City	1080 Washington	Kansas City	MO	64105
Comm	1	Bill	Day	Community Member		Harrisonville	MO	64701
Comm	1	Verda	Day	Community Member		Harrisonville	MO	64701
Senior	1	Dana	Ditch	Hope Haven	PO Box 754	Harrisonville	MO	64701
Gov	1	Wendy	Hersherger	Parks & Recreation	PO Box 367	Harrisonville	MO	64701
Gov	1	Kim	Hubbard	City of Harrisonville	300 E Pearl Street	Harrisonville	MO	64701
P HLTH	1	Tiffany	Klassen, MPH	Cass County Health Department	300 S Main Street	Harrisonville	MO	64701
Underserved	1	Melinda	Lacy	CRMC-Discharge	2800 E Rock Haven Rd	Harrisonville	MO	64701
Hosp	1	Chris	Lang	Cass Regional Medical Center	2800 E Rock Haven Rd	Harrisonville	MO	64701
Gov	1	Meryl	Lange	Associate Circuit Judge	2501 W Mechanic St	Harrisonville	MO	64701
Senior	1	Martha	Mauren	Beautiful Savior Lutheran Home		Harrisonville	MO	64701
Ed	1	Susan	Mills-Gray	University of Missouri Extension	201 W Wall Street	Harrisonville	MO	64701
Comm	1	Alice	Molendorp	Community Member		Harrisonville	MO	64701
Comm	1	Gene	Molendorp	Community Member		Harrisonville	MO	64701
Gov	1	Bev	Newman	Chief Juvenile Officer	2501 West Wall St	Harrisonville	MO	64701
Gov	1	Tracie	Oliver	Parks & Recreation	PO Box 367	Harrisonville	MO	64701
Comm	1	Maggie	Oliver	Community Member		Harrisonville	MO	64701
Senior	1	Jane	Prier	Crown Care Center	3001 E Elm	Harrisonville	MO	64701
Business	1	Laurence	Smith	Reece & Nichols	905 N Commercial	Harrisonville	MO	64701
Senior	1	Linda	Tesser	Hope Haven	PO Box 754	Harrisonville	MO	64701
Board	1	Carole	Arnold	CRMC Board of Trustees	20404 E State Rte A	Archie	MO	64725
Comm	1	Carol	Welborn		1509 E State Rte A	Drexel	MO	64742
Comm	1	Jim	Welborn		1509 E State Rte A	Drexel	MO	64742
Law	1	Thomas	Alber	Chief of Police	PO Box 20	Garden City	MO	64747

# **Cass County CHNA Town Hall Notes**

December 16, 2013

Harrisonville Community Center

## **In Attendance: N=36**

- About 3-4 business owners
- About 2-3 elected officials
- About 4-5 health care providers
- About 2 clergy members
- About 2 veterans
- Vince Vandelaar lead meeting.

## **RWJ National Health Rankings – Cass County MO**

- Better rankings due to metro being so close
- County is split between rural areas and Belton/Harrisonville
- Proximity to the metro skews numbers
- There is some disparity over what accessibility means – is a 20-minute drive acceptable? Is a 40-minute drive acceptable?

## **Secondary Research review with community:**

### **1. Demographic Profile**

- Spanish and Vietnamese languages are two prevalent non-English languages spoken
- Unemployment may be lower than listed – 8.3%

### **2. Economic/Business Profile**

### **3. Education**

- Free lunch percent is about right – school districts with higher are Sherwood, East Linn, Archie, Drexel, some public Belton schools i.e. Scott Elementary

### **4. Maternal-Infant Health**

### **5. Hospitalization/Providers**

- Closeness to Jackson County, MO and Johnson County, KS messing up data – physicians living in counties practicing in Cass
- NP and PA not included in number

### **6. Behavioral Health**

- Private care data not reported

### **7. Risk Indicators**

- Water doesn't taste good

### **8. Uninsured**

- Uninsured rate looks accurate

### **9. Mortality**

### **10. Preventative Measures**

## Cass County CHNA Town Hall Notes

December 16, 2013

Harrisonville Community Center

### Primary Data N=170, survey in progress – Close date 2/21/14

North Cass- Walgreens and CVS care clinics & pharmacies in serve.

### Roundtable discussions conducted – reported strengths/areas of improvement.

For a rural Cass community, there's pretty good access to providers – not agreed on by everyone however.

<b>Cass County, MO - Community Health "Strengths" N=36</b>			
#	Topic	#	Topic
1	Access to services and providers	12	Low teen birth rate
2	Adequate housing	13	People are willing to help each other out
3	Better outcomes than other rural areas	14	People in Cass Co are involved in health care and want to see changes
4	Free dental clinic in Belton	15	Private funding for health care initiatives
5	Good Pharmacies, Rural clinics, Dentists, Chiropractors & Opitcal Care	16	Proximity to KC metro area
6	Good physical environment water/air	17	Quality health care providers
7	Great Highway access - Interstate 71	18	Recreational opportunities - wellness, pools, trails
8	High income and employment level	19	Strong education/schools- embrace health
9	High quality water and air	20	Strong hospitals and health department working relations
10	High school graduation rates	21	Surrounding county health partnerships ie Jackson MO & Johnson KS
11	Improving health care facilities (new)	22	Well-staffed, strong school health programs- social workers and counselors

Town Hall ended at 7:05 pm. VVV thanked all participants.

# Cass County MO

## Town Hall Community Health Needs Priorities (36 Attendees)

#	Health NEEDS (TOPICS)	Votes	%	Accum
1	Lack of mental health providers & placement of patients	28	21.4%	21.4%
2	Obesity Rates - Need for Nutrition & Fitness	20	15.3%	36.6%
3	Transportation for health care	17	13.0%	49.6%
4	Drug Prevention resources	15	11.5%	61.1%
5	Access for dental treatment for uninsured/Medicaid	13	9.9%	71.0%
6	Limited local Health Department funding	7	5.3%	76.3%
7	Desire for Urgent Care	6	4.6%	80.9%
8	Add Ambulance services for Cass Co rural areas, SW, far East & far West	5	3.8%	84.7%
9	Assisted Living Options for rural Cass County	5	3.8%	88.5%
10	Prenatal health care, prenatal wellness (drink, smoke, drugs)	5	3.8%	92.4%
11	Well child screenings	3	2.3%	94.7%
12	Information/communications for senior services	2	1.5%	96.2%
13	Recruit More primary care providers	2	1.5%	97.7%
14	Specialized care closer to home (15-20 mins): OBGYN, Peds, Pulmonologists, Neurology, Geriatrics, Endocrinologist	2	1.5%	99.2%
15	Ambulances aren't equipped to deal with larger patients	1	0.8%	100.0%
<b>TOTALS</b>		<b>131</b>	<b>100%</b>	

## Community Health Needs Assessment

Cass County MO - Strengths (Color cards) N=36

CODE1	CODE2	CODE3	Today: What are the strengths of our community that contribute to health ?
ACC			Access to services and providers
AIR	H2O		Physical environment
CHIR			Chiropractic care
DENT			Free dental clinic in Belton
DOCS			Current health care providers are good quality
DOCS			Existing health care providers are of good quality
ECON			Good wages/income levels
ECON			High income and employment level
EMRM			ER Services
EYE			Optical care
FAC			Health care facilities and services improving
FAC			Improvement in health care facilities
FINA			Private funding for health care initiatives
H2O	AIR		High quality water and air
H2O	AIR		Quality water and air
HOSP	DOH		Strong hospital and health department
HOSP			Two hospitals
IP			Inpatient Services
OTHR			Adequate housing
OTHR			Better outcomes than other rural areas
OTHR			Extended family health
OTHR			High school graduation rates
OTHR			Highway access
OTHR			Interstate runs through middle of county
OTHR			Lion's Club (vision/hearing screen)
OTHR			People are willing to help each other out
OTHR			People in Cass County are involved in health care and want to see changes
OTHR			Proximity to KC metro area
OTHR			Rural clinics
OTHR			Strong education/schools
OTHR			Surrounding county health partnerships
OTHR			Well-staffed, strong school health programs
PHAR			Pharmacy availability
PRIM	DENT	CHIR	PCP, Dentist, Chiro
REC			Recreational opportunities - wellness, pools, trails
SNUR			School social workers and counselors
TPRG			Low teen birth rate
WELL	SNUR		School education on health

**Community Health Needs Assessment - 2013  
Cass County MO - Weakness (White cards) N=36**

<b>CODE1</b>	<b>CODE2</b>	<b>CODE3</b>	<b>Today: What are the weaknesses of our community that contribute to health ?</b>
ACC			Access for veterans for health care
ACC	WAIT	URG	Accessibility - longer hours, more clinics to reduce wait times
ACC			Health care delivery systems to rural areas
AGE	HH		Aging-in-place home health delivery services
AGE	NH		Assisted living options for rural Cass
AGE			Information/communications for senior services
AMB			Ambulance service level
AMB			Ambulance services for more-rural areas, Southwest Cass, far East Cass, West
AMB			Ambulances aren't equipped to deal with larger patients
BH			Better mental health service providers
BH			Digital safety, bullying - youth mental health
BH			Lack of mental health providers, placement
BH			Support CASCO for behavioral/handicapped services
CHRON			Chronic disease management
COMM			Rural telephone service for emergencies
DENT	INSU		Access for dental treatment for uninsured/Medicaid
DENT			Lack of dentists outside Belton and Raymore
DIAB			Diabetes education/prevention
DOCS	INSU		More Medicare/Medicaid providers
DOCS			More physicians
DOH			Health department funding
DRUG			Drug use and prevention resources
EMRM			ER rates
FAM			Family planning services
INSU			Reduce charity care/bad debt
NH			Nursing homes
NUTR	WELL		Nutrition/diet education
OBES	NUTR	FIT	Obesity - Nutrition/Fitness, good food access
OBES	WELL		Obesity education
OTHR			Add clinic locations as population grows
OTHR			Lower cost locally versus delivery in SM KS and KC
OTHR			Lower hospital costs - inpatient/ER
PNEO	WELL		Prenatal health care, prenatal wellness (drink, smoke, drugs)
PRIM			More primary care providers
SCRN	OTHR		Increase preventive screening rates/data tracking
SCRN			Rural school health screenings
SMOK			Tobacco cessation education

**Community Health Needs Assessment - 2013  
Cass County MO - Weakness (White cards) N=36**

<b>CODE1</b>	<b>CODE2</b>	<b>CODE3</b>	<b>Today: What are the weaknesses of our community that contribute to health ?</b>
SMOK			Tobacco use prevention in teens (girls)
SNUR	WELL		Health education in schools
SPEC			Specialized care closer to home (15-20 mins): OBGYN, Peds, Pulmonologists, Neurology, Geriatrics, Endocrinologist
STD			STD education
SUIC			Suicide prevention
TPRG			Teen pregnancy prevention/education
TRAN			Transportation for health care
URG			Urgent care
VIO			Child abuse
VIO			Violence reduction
WELL			Education on healthy living habits
WELL			Well child screenings

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# Public Notice & Invitation

**[VVV Research & Development INC]**



## ConnectCass announces unique partnership with Cass Regional Medical Center to assess community health needs

Date: November 26, 2013

For Immediate Release

Contact: Chris Molendorp 816-804-9870

ConnectCass, a 501(c) 3 organization dedicated to the health and wellness of all Cass Countians, is pleased to announce a unique partnership with Cass Regional Medical Center to conduct a Community Health Needs Assessment (CHNA). Results of this assessment will provide guidance to address current and future Cass County health care needs, as well as fulfill mandates required by The Patient Protection and Affordable Care Act of 2010(PPACA).

ConnectCass is also pleased to announce Vince Vandelaar, MBA from VVV Research & Development INC, an independent health research and consulting firm from Olathe, Kansas, has been retained to conduct this assessment. Vandelaar is a veteran health care consultant who has conducted 43 similar assessments around the United States. Vandelaar will lead the community discussions as well as prepare this comprehensive report.

To gather the necessary community health information, a comprehensive paper / online survey has been created. In mid-January 2014, 3000 randomly selected Cass County residents will be mailed a paper survey. However, any Cass County resident may take the survey now by logging onto: [https://www.surveymonkey.com/s/CHNA\\_CASS](https://www.surveymonkey.com/s/CHNA_CASS)

**Additionally, a Town Hall meeting will be held on Tuesday evening December 17<sup>th</sup> at the Harrisonville Community Center, 2400 Jefferson Parkway, Harrisonville MO.** The public forum will begin at 5:30 and end at 7pm to allow participants to share and discuss community health needs, priorities and the steps needed to improve community health. **All Cass County residents and business leaders are encouraged to attend this event. A chilli supper will provided for all participants free of charge by Kurzweil's Country Meats, Garden City.**

For further information about this assessment, please call Chris Molendorp, Executive Director ConnectCass at (816) 804-9870 or [chrismolendorp@connectcass.org](mailto:chrismolendorp@connectcass.org).

END



Post Office Box 984  
Harrisonville, MO 64701

December 3, 2013

Dear Community Member,

ConnectCass and Cass Regional Medical Center are partnering to perform a Community Health Needs Assessment. Our goal is to gather input from people throughout Cass County regarding their perceptions of the current state of our population's health and what they believe are the most important health needs that our communities need to address.

***We are inviting you to attend a Cass County Town Hall meeting*** at which we will conduct roundtable discussion, review basic Community Health Needs Assessment information and rank our priorities. We have retained the services Vince Vandehaar of VVV Research and Development, Inc. from Olathe, KS, to facilitate this meeting and prepare our report.

Your input is valuable, and will be incorporated into our final report, which will be made available to the public.

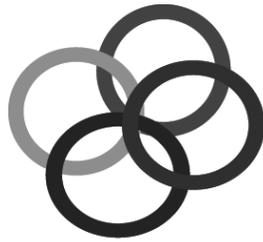
**Please join us on Tuesday December 17<sup>th</sup> from 5:30-7:00 p.m. at The Harrisonville Community Center, 2400 Jefferson Parkway, Harrisonville MO.** A light chili supper, provided Kurzweil's Country Meats will be served.

We look forward to seeing you at the Town Hall meeting, and appreciate your input.

Sincerely,

Chris Molendorp  
Executive Director, ConnectCass

Chris Lang  
CEO, Cass Regional Medical Center



**ConnectCASS**

*Connecting people to enhance the whole health of Cass County*

**Community Health Needs Assessment  
Cass County Town Hall Meeting**

ConnectCASS will be sponsoring a Town Hall Meeting  
Tuesday, December 17, 2013, 5:30 to 7:00 p.m.,  
at the Harrisonville Community Center.

The public is invited to attend.  
A Chili dinner will be provided.

Please join us for this opportunity to share your opinions and  
suggestions to improve health care delivery in Cass County MO.

Please RSVP to 816-804-9870  
Thank you in advance for your participation

**From:** Chris Molendorp <[Chris.Molendorp@house.mo.gov](mailto:Chris.Molendorp@house.mo.gov)>  
**Date:** December 12, 2013 at 11:13:28 AM CST  
**Subject:** Capitol Report - Community Health Needs Survey

## Capitol Report – December 12, 2013

### COMMUNITY HEALTH NEEDS SURVEY

Dear Cass County Constituents:

I would be grateful if you would take a moment to complete an online survey that will assess the health and wellness in our Cass County community. Several healthcare related groups from our area are currently collecting health and wellness data. It would be great if you could help by completing this survey.

Please click on this link:

[https://www.surveymonkey.com/s/CHNA\\_CASS](https://www.surveymonkey.com/s/CHNA_CASS)

Thank you for allowing me the opportunity to serve you.

**Representative Chris Molendorp**

Proudly Serving the 56<sup>th</sup> District  
Missouri House of Representatives  
[573.751.2175](tel:573.751.2175)

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# Detail Primary Research Primary Service Area

**[VVV Research & Development INC]**



**January 2014**

**Dear Area Resident:**

Over the next six weeks ConnectCASS will be partnering with area providers and the Cass County Health Department to conduct a community health needs assessment (CHNA). ConnectCASS is a 501(c)(3) non-profit organization with a mission to provide leadership to enhance the whole health of every person in Cass County.

In order to gather this information, a confidential survey has been developed (for research purposes only) by VVV Research & Development INC, an Olathe KS area based market research consulting firm and approved by ConnectCASS leadership.

We value your input and ask that you take the time to complete the enclosed survey.

**Note: If you prefer to fill out a survey online, please enter the following address into your browser: [https://www.surveymonkey.com/s/CHNA\\_CASS](https://www.surveymonkey.com/s/CHNA_CASS)**

Thank you in advance for your feedback. All surveys must be returned by **Friday, February 21<sup>st</sup> 2014.**

Sincerely,

**Chris Molendorp**  
**Executive Director**  
**ConnectCASS**

<http://www.connectcass.org>

## Community Health Needs Assessment - Cass County MO

ConnectCass is conducting a comprehensive community health needs assessment. All survey responses will be tabulated and shared with Cass County healthcare providers, in order to better serve the health needs of our county residents.

Please take time to provide us your input by completing this confidential survey today. Completed surveys must be received by Friday February 21st, 2014. *NOTE:* If you prefer, you can complete this same survey online by typing the following link into your browser: [https://www.surveymonkey.com/s/CHNA\\_CASS](https://www.surveymonkey.com/s/CHNA_CASS)

### Part I: HEALTHCARE PERCEPTIONS & SATISFACTION

#### 1. In general, how would you rate the overall quality of the healthcare delivered to your community?

	Very Good	Good	Fair	Poor	Very Poor
OVERALL Quality of Care	<input type="radio"/>				

#### 2. How satisfied are you with each of the following: (Check one box per row)

	Very Good	Good	Fair	Poor	Very Poor	N/A
a) Ambulance Service	<input type="radio"/>					
b) Child Care	<input type="radio"/>					
c) Chiropractor	<input type="radio"/>					
d) Dentists	<input type="radio"/>					
e) Emergency Room	<input type="radio"/>					
f) Eye Doctor / Optometrist	<input type="radio"/>					
g) Family Planning Services	<input type="radio"/>					
h) Home Health	<input type="radio"/>					
i) Hospice	<input type="radio"/>					
j) Inpatient Services	<input type="radio"/>					
k) Mental Health Services	<input type="radio"/>					
l) Nursing Home	<input type="radio"/>					
m) Outpatient Services	<input type="radio"/>					
n) Pharmacy	<input type="radio"/>					
o) Primary Care	<input type="radio"/>					
p) Public Health Department	<input type="radio"/>					
q) School Nurse	<input type="radio"/>					
r) Specialist Physician Care	<input type="radio"/>					

Other (please specify)

#### 3. Over the past 2 years, did you or your household receive health care services outside of your county?

Yes       No

If yes, please specify the healthcare services you received

**4. Are there healthcare services in your community / neighborhood that you feel need to be improved and / or changed? (Please be specific)**

**5. In your opinion, how much of a problem are the following causes of diseases or disability in your community? (Check one box per row)**

	Not a Problem	Somewhat of a Problem	Major Problem	Don't Know
a) Cancer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b) Diabetes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c) Substance Abuse	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d) Heart Disease	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e) Sexual Transmitted Diseases	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f) Mental Disorders	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g) Obesity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h) Pneumonia / Flu	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i) Respiratory Disease	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j) Stroke	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
k) Suicide	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
l) Trauma	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

**6. How well do you feel our local health care providers are doing in addressing the health needs of the following age groups? (Check one box per row)**

	Very Good	Good	Fair	Poor	Very Poor	N/A
Infants	<input type="radio"/>					
Age 1 - 12	<input type="radio"/>					
Age 13 - 17	<input type="radio"/>					
Age 18 - 44	<input type="radio"/>					
Age 45 - 64	<input type="radio"/>					
Age 65 - 84	<input type="radio"/>					
Over 85	<input type="radio"/>					

**7. Does our region need any additional healthcare providers?**

Yes       No

If yes, please specify what is needed:

**8. In your opinion, what areas need additional education or attention in our community? (Check all that apply)**

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> a) Abuse / Violence                | <input type="checkbox"/> i) Mental Illness          | <input type="checkbox"/> q) Sexually Transmitted Diseases |
| <input type="checkbox"/> b) Aging (Dementia)                | <input type="checkbox"/> j) Neglect                 | <input type="checkbox"/> r) Suicide                       |
| <input type="checkbox"/> c) Alcohol                         | <input type="checkbox"/> k) Nutrition               | <input type="checkbox"/> s) Teen Pregnancy                |
| <input type="checkbox"/> d) Alternative Medicine            | <input type="checkbox"/> l) Obesity                 | <input type="checkbox"/> t) Tobacco Use                   |
| <input type="checkbox"/> e) Child Care                      | <input type="checkbox"/> m) Ozone                   | <input type="checkbox"/> u) Uninsured                     |
| <input type="checkbox"/> f) Chronic Diseases                | <input type="checkbox"/> n) Pain Management         | <input type="checkbox"/> v) Vaccinations                  |
| <input type="checkbox"/> g) Family Planning / Birth Control | <input type="checkbox"/> o) Poverty                 | <input type="checkbox"/> w) Water Quality                 |
| <input type="checkbox"/> h) Lead Exposure                   | <input type="checkbox"/> p) Preventative Healthcare | <input type="checkbox"/> x) Wellness Education            |
|   |   | <input type="checkbox"/> y) Drugs / Substance Abuse       |

Other (please specify below)

**PART II: YOUR HEALTH PRACTICES**

**9. In general, how would you best describe your health? (Choose one)**

- Very Good     
  Good     
  Fair     
  Poor     
  Very Poor

**10. Compared to a year ago, how would you rate your overall health now?**

- Much better than a year ago     
  About the same     
  Much worse than a year ago

**11. Do you have a personal healthcare provider you use for primary care?**

- Yes     
  No

If Yes, please give Physician's name / Specialty / City

**12. Have you had a physical in the past 12 months?**

- Yes     
  No

If no, why not? (Be specific)

**13. Do you follow these health practices . . . ? (Check one box per row)**

	Yes	No	N/A
If over 50, have you had a colonoscopy?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If male over 40, do you have annual prostate exams?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If female over 40, do you have annual mammograms?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If female, do you have a pap smear every other year?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Do you get 2.5 hours a week of moderately intense physical activity?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**14. Please complete sentence below. Are you:**

	Yes	No	N/A
a) Eating right (Daily5+servings-fruits/veg/wheat)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b) Using tobacco products weekly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c) Exercising 2-3 times weekly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d) Consuming alcohol (more than 1 drink daily)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e) Receiving an annual flu shot	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Part III: A LITTLE MORE ABOUT YOU**

**15. What is your age?**

- Under 18       18 - 44       45 - 64       65 - 74       Over 75

**16. Your gender?**

- Male       Female

**17. How would you identify yourself?**

- a) Caucasian / White American       d) American Indian / Native Alaskan  
 b) African American / Black American       e) Asian American / Pacific Islander  
 c) Latino / Hispanic American       f) Multicultural / Multiracial

Other (please specify)

**18. How would you describe your household?**

- Single       Married with children no longer at home  
 Married       Divorced  
 Married with children at home       Other \_\_\_\_\_

**19. Regarding your health insurance coverage, what type of health coverage is your primary plan? (Choose one)**

- Private Insurance you purchased       Covered by Employer (employer pays total cost)  
 Medicare       Covered by Employer (you & employer share cost)  
 Medicaid       No Coverage (Uninsured)

Other (please specify)

**20. What is your home 5 digit zip code and County of residence?**

Zip \_\_\_\_\_ County \_\_\_\_\_

**Thank you. Please return completed survey with enclosed business reply envelope.**

# Cass County Preliminary CHNA Survey

## Respondent Demographics

Community Health Needs Assessment 2013-14, Cass County MO		
<b>What is your age?</b>		
Answer Options	Response Percent	Response Count
Under 18	0.0%	0
18 - 44	28.4%	48
45 - 64	49.1%	83
65 - 74	16.0%	27
Over 75	6.5%	11
<i>answered question</i>		<b>169</b>
<b>Your gender?</b>		
Answer Options	Response Percent	Response Count
Male	36.1%	60
Female	63.9%	106
<i>answered question</i>		<b>166</b>
<b>How would you describe your household?</b>		
Answer Options	Response Percent	Response Count
Single	12.0%	20
Married	20.4%	34
Married with children at home	28.7%	48
Married with children no longer at home	26.9%	45
Divorced	6.6%	11
Other	5.4%	9
<i>answered question</i>		<b>167</b>
<b>Compared to a year ago, how would you rate your overall health?</b>		
Answer Options	Response Percent	Response Count
Much better than a year ago	12.9%	22
About the same	85.3%	145
Much Worse than a year ago	1.8%	3
<i>answered question</i>		<b>170</b>
<b>Do you have a personal healthcare provider you use for primary care?</b>		
Answer Options	Response Percent	Response Count
Yes	93.4%	155
No	6.6%	11
If Yes, Please give Physician's name / Specialty / City		138
<i>answered question</i>		<b>166</b>
<b>Have you had a physical in the past 12 months?</b>		
Answer Options	Response Percent	Response Count
Yes	78.6%	132
No	21.4%	36
If no, why not? (Be specific)		17
<i>answered question</i>		<b>168</b>

**Community Health Needs Assessment 2013-14, Cass County MO Preliminary N=170**

**Are there healthcare services in your community that you feel need to be improved and / or changed?**

Number	Response Text
1	Added outpatient procedural services @ Cass Regional and Maternity
2	Addition at hospital is a plus
3	Addition of pediatrician and OB/Gyn
4	affordability of any type of healthcare
5	after hours care, more motivational services for life style changes,more affordable health maintenance services (i.e., diabetes and COPD)
6	All services could be upgraded, some more than others
7	always room for improvement
8	Ambulance and community resources
9	ambulance service, not enough to serve the scope and landacape of Cass County
10	An urgent care clinic and a minute clinic like at Walgreen in Belton would be wonderful. PCP offices are often booked far in advance. Difficult to get in when needed
11	Any health care service can be improved upon!
12	Belton Ambulance need to take you where you want not their way
13	Belton Research Hospital does not have a good reputation in the community
14	Children dental care and mental health care
15	Dental care in the southern, rural areas of Cass County
16	Dental for over 21 is non-existent for poor or Medicare eligible
17	Do not have enough interaction to evaluate.
18	EMS
19	Endocrine and Holistic Practitioners
20	ER
21	Everything can be improved but is satisfactory.
22	Family Planning, Women's Health specific services
23	Family practice, More doctors, easier to access better availability better quality
24	Full service Obstetrics would be nice.
25	Greater access to mental health and dental services for medicaid
26	Greater preventive health services.
27	Health Care less expensive
28	I believe the quality of medical thought among primary care providers is low. The emphasis appears to be on volume/consumer based initiatives rather than on achieving correct diagnosis. They are best at calling consultants and contribute little to health care themselves.
29	I don't know
30	I know that some people complain about the ER services at Belton Regional. My Mother has received great care there and we have no complaints.
31	I think we need a labor and delivery hospital closer than an hour away.
32	improved
33	In my case I should have been transferred to the city sooner.
34	Information source on how to help with elderly parent in case of a disaster (i.e. tornado) - where to go for their medicines?, what paperwork besides insurance information do I need?, who do I contact for help beside Red Cross?
35	It's B.S. that they are competing to get emergency room patients now you can check wait time 0-6 min. NOT TO GET HELP just to be put on the waiting list! Next busy restaurants can do same thing. Only 1min wait at Sam's Sea Food till we get your name on a list to wait 1.5hr till your food is on the table to eat. They already now have big red signs OPEN then when you walk up it says Sunday only 12-1
36	Less government involvement
37	malpractice insurance cost and claims. Missouri is losing medical personnel due to the cost of these services...
38	Maybe more specialist variety--ob/gyn, pediatrics,
39	Mental health and elderly care/social services

**Community Health Needs Assessment 2013-14, Cass County MO Preliminary N=170**

**Are there healthcare services in your community that you feel need to be improved and / or changed?**

Number	Response Text
40	Mental health care, maternity care, hospice,
41	More family physicians are needed, don't like traveling to KS....
42	More primary care physicians
43	More psychiatric care for medicaid patients
44	More specialists reputation is improving
45	Most definitely -- specifically as related to mental health services for victims of sexual assault/rape; dental care for under/un-insured adults; mental health support and assistance for persons with disabilities; mental health services for children and teens -- people that are under-insured or non insured, or need specialized care are all shuffled to Kansas City
46	Need assistance for the homeless such as a shelter and a free health care clinic
47	need bigger OB/GYN, Cardiology, GI presence
48	Need for more dentist and specialist
49	Need good doctors
50	Need Primary care for people with no insurance. Need Dental care for adults.
51	need to offer plastic surgery
52	no ob/gyn, only ONE pediatrician group
53	OB/Delivery service
54	Ob/gyn
55	OB/GYN - do not care for Dr. Beard personally or professionally
56	OB/GYN's needed & pediatricians needed!
57	OBGYN
58	Orthodontics
59	our ambulance services need to be more professional , there are many that appear to need medical help them selfs when answering call for the needs of others.
60	Overall very good. We just need better access for ALL to obtain health & dental care vs. going to the ER as their primary care.
61	Pediatrics, OB, Naturopathy, Specialists
62	Pediatrics, specialty, transportation to services
63	Pulmonary Rehab Services at Belton Regional Medical Center.
64	The general preception has been that Belton Reseach is a low end hospital.
65	The Med/Surg unit at Cass Regional needs further training, knowledge and different attitudes besides the bad attitudes they have now. Not all of them but the majority of them
66	The nursing homes in the area are all under staffed and therefore patient care is very poor.
67	There are VERY few choices in Harrisonville for day care of any kind unless you can find an in-home private day care.
68	There have been a couple incidents in the ER that were handled in a non-tactful way, and may have been violation of HIPPA. These involved friends of mine that were either patients or family of patients. I felt the staff did not handle them in a very professional way. Both incidents did involve "blurting out" statements that were not sensitive to those within listening distance.
69	Urgent care is needed within our community.
70	Walgreens - problems with prescriptions due to not accepting our insurance. It's a corporate problem. Belton and Raymore stores were out of flu vaccines. We have been successful with HyVee for our pharmacy needs.
71	We don't need "Family Planning" services as that moniker is a euphemism for abortion services.

**Community Health Needs Assessment 2013-14, Cass County MO Preliminary N=170**

**Are there healthcare services in your community that you feel need to be improved and / or changed?**

<b>Number</b>	<b>Response Text</b>
72	We have access to all specialities and services here in our community, which is a blessing many take for granted. Elder care and end of life care may be a little lacking, not much need in my personal life.
73	WHEN HOSPITALIZED AT THE EXTREAM RATES YOU SHOULD NOT HAVE TO JUST TAKE WHAT EVER DOCTOR WONDERS IN TO YOUR ROOM
74	Would be nice to have more specialists in the area.
75	Would like to see more 'alternative' physicians available in Cass County!
76	Yes - would like to have more specialists in Raymore/Belton area!!!! It is hard to have to go to Overland Park or similar distances. Mainly this.
77	Yes There is nothing That I am aware of.
78	Yes, ER need to provide Dr.'s within peoples insurance net-work.
79	yes, especially for children ... and maybe walgreen take care health. so when week end comes there is options to go besides er
80	Yes, if you live in a community where there is a hospital owned clinic, it seems it would make more sense to refer the patients to CRMC. When the physician's refer you to competing facilities for services offered at CRMC, it leads the community to feel that their own physicians have little faith in CRMC.
81	Yes. Psych services need to be improved and added as well as child care services.
82	YES Lack of emergency care

## KEY - CHNA Open End Comments

Code	HC Themes	Code	HC Themes
VIO	Abuse / Violence	NEG	Neglect
ACC	Access to Care	NH	Nursing Home
AGE	Aging (Senior Care / Assistance)	NUTR	Nutrition
AIR	Air Quality	OBES	Obesity
ALC	Alcohol	ORAL	Oral Surgery
ALT	Alternative Medicine	OTHR	Other
ALZ	Alzheimers	OP	Outpatient Services
AMB	Ambulance Service	OZON	Ozone
AUD	Auditory	PAIN	Pain Management
BACK	Back / Spine	PHAR	Pharmacy
BD	Blood Drive	DOCS	Physicians
BRST	Breastfeeding	FLU	Pneumonia / Flu
CANC	Cancer	FOOT	Podiatrist
CHEM	Chemotherapy	POV	Poverty
KID	Child Care	PNEO	Prenatal
CHIR	Chiropractor	PREV	Preventative Healthcare
CHRON	Chronic Diseases	PRIM	Primary Care:
COMM	Communication	PROS	Prostate
DENT	Dentists	DOH	Public Health Department
DIAB	Diabetes	QUAL	Quality of care
DIAL	Dialysis	REC	Recreation
ECON	Economic Development	RESP	Respiratory Disease
EMRM	Emergency Room	SNUR	School Nurse
EMS	EMS	STD	Sexually Transmitted Diseases
EYE	Eye Doctor / Optometrist	SMOK	Smoking
FAC	Facility	SS	Social Services
FAM	Family Planning Services	SPEC	Specialist Physician care
FEM	Female (OBG)	SPEE	Speech Therapy
FINA	Financial Aid	STRK	Stroke
FIT	Fitness / Exercise	DRUG	Substance Abuse (Drugs / Rx)
GEN	General Practioner	SUIC	Suicide
GOV	Government	TPRG	Teen Pregnancy
HRT	Heart Care	THY	Thyroid
HEM	Hematologist	TOB	Tobacco Use
HIV	HIV / AIDS	TRAN	Transportation
HH	Home Health	TRAU	Trauma
HSP	Hospice	ALCU	Underage Drinking
HOSP	Hospital	INSU	Uninsured/Underinsured
IP	Inpatient Services	URG	Urgent Care/After Hours Clinic
LEAD	Lead Exposure	VACC	Vaccinations
BIRT	Low Birth Weight	WAIT	Wait Times
MAMO	Mammogram	H2O	Water Quality
STFF	Medical Staff	WELL	Wellness Education
BH	Mental Health Services	WIC	WIC Progam

## KEY - CHNA Open End Comments

CODE	Physician Specialty		NEUS	Neurosurgery
ALL	Allergy/Immunology		OBG	Obstetrics/Gynecology (Delivery)
AES	Anesthesia/Pain		ONC	Oncology/RADO
CARD	Cardiology		OPHTH	Ophthalmology
DERM	Dermatology		ORTH	Orthopedics
EMER	Emergency		ENT	Otolaryngology (ENT)
ENDO	Endocrinology **		PATA	Pathology
FP	Family Practice (General)		PEDS	Pediatrics
GAS	Gastroenterology		PHY	Physical Medicine/Rehab
SUR	General Surgery		PLAS	Plastic/Reconstructive
GER	Gerontology		PSY	Psychiatry
IFD	Infectious Diseases		PUL	Pulmonary
IM	Internal Medicine		RAD	Radiology
NEO	Neonatal/Perinatal * ABP 06		RHE	Rheumatology
NEP	Nephrology **		VAST	Thoracic/Cardiovascular/Vascular
NEU	Neurology		URL	Urology

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